

BREAKThe SILENCE

Franklin County
Family Resource Center
Community Resource
Directory
FALL 2018







Family Resource Center



The Family Resource Center was organized in 1983 by representatives from local human service agencies, local businesses, and concerned community citizens on a one-time grant from the Episcopal Church to develop and implement services for victims of domestic violence. In 1989, the Family Resource Center in conjunction with the Board of Supervisors developed the Franklin County Department of Family Resources to provide more extensive services for victims of domestic violence, making the Family Resource Center one of two domestic violence programs in the state to operate under the auspices of a local government. Today FRC provides shelter and services to victims of domestic violence.

The Family Resource Center Mission Statement

To promote safe and healthy living environments for Franklin County families in crisis who are victims of domestic violence.

Our Philosophy

Our philosophy at the Franklin County Family Resource Center (FCFRC) is to provide shelter and services to victims of domestic violence in our community. By providing services to these victims, it is our intention to reduce the incidents of domestic violence in our county. It is also our philosophy, to promote community awareness and support for victims who enter the system. FCFRC strives to enhance victim's self-esteem, self-worth, and enhances empowerment to break free from the cycle of violence. The FCFRC staff will aim to work in partnership and utilize other community resources to best handle each victim's situation uniquely. FCFRC will provide victims with case management, hotline services, support groups, personal and court advocacy, information and referral, children's programs, public education and awareness, resource library, employment and financial referrals.



About This Book

This book is divided into two sections. The first section pages 4-47 are an easy reference section, for quick reference to names and numbers of organizations who provide assistance to Franklin County Residents. The second section of this guide contains more information about each organization and some helpful information about services provided and eligibility guidelines for those services. The best source of information is always straight from the organization itself. If you have any questions, call the organization you are interested in directly through the number we have provided.

Thank you.
Franklin County Family Resource Center Staff



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CHILDREN'S SERVICES

Name: **DBUGRN**

Contact: Amanda Shank Phone: 1-540-309-3090

1-540-989-4856

Open: Monday through Saturday

Name: Intercept Youth Services, Inc.

Contact: Jennifer Sherman
Phone: 1-540-344-7700
Fax: 1-540-344-7701

Web: www.interceptyouth.com

Name: S.T.E.P.

Program: Head Start

Contact: Daphney Hancock (Franklin County)

Location: 200 Dent Street

Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3013

Fax: 1-540-483-0640

Open: Monday through Friday

Hours: 8:30am- 4:30pm

Email: daphney.hancock@stepincva.com

Contact: Angela Duppstadt (Patrick County)

Location: 4559 Wayside Road

Stuart, VA 24171

Phone: 1-276-694-2239 ext. 213

Fax: 1-276-694-6954

Open: Monday through Friday

Hours: 8:00am- 4:00pm

Email: angela.duppstadt@stepincva.com

Web for both: www.stepincva.com



Name: S.T.E.P.

Program: Early Head Start

Contact: Shirley Wells (Franklin County)

Location: 200 Dent Street

Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3045

Fax: 1-540-483-0640

Open: Monday through Friday

Hours: 8:30am- 4:30pm

Email: shirley.wells@stepincva.com

Contact: Shirley Wells (Patrick County)

Location: 4559 Wayside Road

Stuart, VA 24171

Phone: 1-276-694-2239 ext. 201

Fax: 1-276-694-6954

Open: Monday through Friday

Hours: 8:00am- 4:00pm

Email: shirley.wells@stepincva.com

Web: www.stepincva.com

Name: S.T.E.P.

Program: LIFES ACADEMY
Contact: Mike Meredith
Location: 200 Dent Street

Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3029

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

Email: <u>mike.meredith@stepincva.com</u>

Web: www.stepincva.com



Name: S.T.E.P.

Program: Project Discovery
Contact: Mike Meredith
Location: 200 Dent Street

Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3029

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

Email: mike.meredith@stepincva.com

Web: www.stepincva.com

Name: Southern Virginia Child Advocacy Center

Program: Child Abuse Review Team (CART)

Location: 300 South Main Street

Rocky Mount, VA 24151

Contact: Any Staff

Phone: 1-540-484-5566 Fax: 1-540-484-5567

Open: Monday through Friday

Hours: 8:30am-5:00pm

Email: <u>info@sourthenvacac.org</u>
Web: <u>www.southernvacac.org</u>





Name: Southern Virginia Child Advocacy Center Program: Court Appointed Special Advocates (CASA)

Location: 300 South Main Street

Rocky Mount, VA 24151

Contact: Rebecca LaFlamme or Monica Minter

Phone: 1-540-484-5566 Fax: 1-540-484-5567

Open: Monday through Friday

Hours: 8:30am- 5:00pm

Email: casa@southernvacac.org Web: www.southernvacac.org

Name: Southern Virginia Child Advocacy Center

Program: Darkness to Light-Sexual Abuse Prevention/Education Program

Location: 300 South Main Street

Rocky Mount, VA 24151

Contact: Any Staff

Phone: 1-540-484-5566 Fax: 1-540-484-5567

Open: Monday through Friday

Hours: 8:30am-5:00pm

Email: <u>imoran@southernvacac.org</u>

Web: www.southernvacac.org



Name: Blue Ridge Appalachian Neighbors Helping Neighbors

Contact: Jennifer Harris Location: 6095 Dryhill Road

Ferrum, VA 24088

Phone: 1-540-365-0019

Open: Friday

Hours: 3:00pm- 6:00pm

Name: Goodwill Industries

Location: 1045 North Main Street

P.O. Box 157

Rocky Mount, VA 24151

Phone: 1-540-483-0296 Fax: 1-540-483-0297

Open: Monday through Sunday

Hours: Monday through Saturday 8:00am- 9:00pm

Sunday: 12:00pm - 8:00pm

Name: St. James Community Center

Contact: Susan Putnam Phone: 1-540-365-0760

Open: Wednesday

Hours: 11:00am – 2:00pm





Name: Adult, Child & Family Counseling

Contact: Dave Stewart

Location: Commonwealth Building

270 South Main Street

Room #205

Rocky Mount, VA 24151

Phone: 1-540-489-4892

Emergency: 1-540-981-8181 (CONNECT) OR 1-877-934-3576 (CONTACT)

Open:

Monday through Thursday

Hours:

9:30am-5:00pm

Name: Couples & Kids

Contact: Norma White

Location: 110 Vista Centre Drive

P.O. Box 1338

Forest, VA 24551

Phone: 1-434-316-9339

Fax: 1-434-316-7025

Hours: Call for hours

Name: Family Services of the Roanoke Valley

Location: 360 Campbell Avenue, S.W.; Roanoke, VA 24016

Phone: 1-540-563-5316

Intake: 1-540-563-5316 Ext: 3014

Fax: 1-540-563-5254

Open: Monday through Friday

Hours: 9:00am – 5:00pm

Web: www.fsrv.org



Name: HCS (Hall Community Services, Inc.)

Location: 846 Campbell Ave SW

Roanoke, VA 24016

Phone: 1-540-344-6411 Fax: 1-540-344-2007

Open: Monday through Friday

Hours: 8:30am-5:00pm

Web: www.HALLCOMMUNITYSERVICES.com

Name: Franklin County Family Resource Center

Group: Helping Children Who Witness Domestic Violence (A class for Adult Contact: Any Staff Victims, Survivors & Caregivers to those children)

Phone: 1-540-483-5088

Held: Wednesdays (free of charge - registration required)

Hours: 6pm – 8pm

Web: www.franklincountyva.org/shelter

Name: Piedmont Community Services

Contact: Receptionist

Location: 30 Technology Drive

Rocky Mount, VA 24151

Phone: 1-540-483-0582 24 Hour: 1-540-489-5490 Fax: 1-540-483-0583

Open: Monday through Friday

Hours: 8:00am- 5:00pm

Web: <u>www.piedmontcsb.org</u>

COUNSELING/ GROUPS

Name: Franklin County Family Resource Center

Stress and Anger Management Class for Adult Victims & Survivors Group:

Any Staff Contact:

of Domestic Violence

Phone: 1-540-483-5088

Thursday (free of charge – registration required) Held:

Hours: 6pm - 7pm

www.franklincountyva.org/shelter Web:

Franklin County Family Resource Center Name:

Support Group for Adult Victims & Survivors of Domestic Violence Group:

Contact: **Any Staff**

1-540-483-5088 Phone:

Held: Monday 6pm - 7pm Hours:

www.franklincountyva.org/shelter Web:

The Counseling Center Name:

Location: 150 Linden Avenue, Lynchburg, VA 24503

Phone: 1-434-384-3131

1-800-881-0087

www.phfs.org Web:

EDUCATION/ SPECIALTY CLASSES

Name: Franklin County Perinatal Education Center

Contact: Amy Pendleton

Location: 335 South Main Street

P.O. Box 2007

Rocky Mount, VA 24151

Phone: 1-540-489-1800 Fax: 1-540-489-1800

Open: Monday through Friday

Hours: 9:00am – 2:00pm

E-mail: apendleton@ferrum.edu

Web: www.fcpec.org

Name: National Center for Homeless Education

Program: Supporting the Education of Children & Youth Experiencing Homeless

Contact: Any Staff

Phone: 1-800-308-2145

Web: http://www.serve.org/nche/ibt/parents_res.php.

Name: STEP, Inc.

Program: Head Start & Early Head Start

Contact: Shelly McClintock
Phone: 1-540-483-5142
Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:30am- 4:30pm

E-mail: shelly.mcclintock@stepincva.com

Web: www.stepincva.com

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EDUCATION/ SPECIALTY CLASSES

Name: STEP, Inc.

Program: LIFES Academy: Lessons in Fundamental and Essential Skills

Contact: Cheryl Cobbs
Phone: 1-540-483-5142
Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:30am- 4:30pm

E-mail: cheryl.cobbs@stepincva.com

Web: www.stepincva.com

Name: S.T.E.P.

Program: Financial Education

Contact: Angela Werner Location: 200 Dent Street

Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3018

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

Email: angela.werner@stepincva.com

Web: www.stepincva.com

Name: The Franklin Center for Advanced Learning and Enterprise

Contact: Kathy E. Hodges
Phone: 1-540-483-0179
Fax: 1-540-483-1297

E-mail: kathy.hodges@franklincountyva.gov

Web: www.thefranklincenter.org



Name: STEP, Inc.

Program: West Piedmont Re-Entry Journey

Location: 200 Dent Street

Rocky Mount, VA 24151

Contact: Brenda Manning

Phone: 1-540-483-5142 ext.3035 Open: Monday through Friday

Hours: 8:00am- 4:00pm (must call first-seen by appointment only)

E-mail: brenda.manning@stepincva.com

Web: www.stepincva.com





Name: Agape Center

Contact: Any Staff

Phone: 1-540-296-0609

Hours: Call for hours of operation

Name: American Red Cross (emergency financial assistance)

Contact: Any Staff

Phone: 540-985-3535

Open: Monday through Friday: 8:00am – 5:00pm

Phone: 1-540-483-5621

Open: Tuesdays and Thursdays: 9:00am – 12:00pm

Wednesday: 10:00am - 2:00pm

Web: http://www.roanokevalleyredcross.org/

Name: Franklin County Department of Social Services

Type: Auxiliary Grants, TANF, Energy Assistance, General Relief Caregivers

Grants, Disaster Assistance, Medical Assistance

Phone: 1-540-483-5142

Open: Monday through Friday; 8:30am – 5:00pm

Web: www.dss.state.va.us

Name: Helping Hands of Franklin County

Contact: Kay Saleeby

Phone: 1-540-483-2387 Phone: 1-540-483-9828

Open: Tuesday and Thursdays Hours: Call for an appointment

E-mail: helpinghandsfc@stepincva.com

Web: http://helpinghandsfc.com/



Name: RAM House (Roanoke)

Contact: Any Staff

Phone: 1-540-345-8850

Open: Monday through Friday

Hours: 8:00am -4:00pm

Name: Salvation Army of Franklin County

Contact: Beth Wooten

Mailing

Address: P.O. Box 161

Glade Hill, VA 24092

Phone: 1-540-483-1775

Info: Must leave a detailed message and a call back number on answering

machine

Name: **St. Johns** Contact: Any Staff

Phone: 1-540-343-9341

Open: Tuesday Morning Only

Hours: 9:00am or until funds run out

Info: Must be in need

Name: Trinity Lutheran Ministries Helping Hands

Contact: Any Staff

Phone: 1-540-366-2490

Open: Sunday through Saturday

Hours: 24 hours

Info: Leave a detailed message



Name: **Agape Center**

Any Staff Contact:

1-540-296-0609 Phone:

Call for hours of operation Hours:

Blue Ridge Appalachian Neighbors Helping Neighbors Name:

Jennifer Harris Contact: 6095 Dryhill Road Location:

Ferrum, VA 24088

Phone: 1-540-365-0019

Open: Friday

3:00pm-6:00pm Hours:

Franklin County Department of Health Name:

Program: W.I.C.

Contact: Theresa Messer Phone: 1-540-484-0292 Fax: 1-540-484-0314

Open: Monday through Friday

8:15am - 5:00pm Hours:

www.vdh.virginia.gov Web:

Franklin County Department of Social Services Name:

Program: S.N.A.P.

Receptionist Contact: Phone: 1-540-483-9247

Monday through Friday Open:

8:30am - 5:00pm Hours: Web:

www.dss.state.va.us



Name: Gods Provision

Contact: Judy Lafon

Phone: 1-540-493-5653

Name: Gogginsville United Methodist Church

Contact: Brad Dulaney
Phone: 1-540-483-3626

Name: **Heavenly Manna**

Contact: Bob Swain

Phone: 1-540-483-3923

Open: Monday

Hours: 10:00m – 5:00pm

Name: Second Harvest

Location: Red Valley United Methodist Church

Contact: Leave a message Phone: 1-540-721-7545

Open: Tuesdays 2nd and 4th only

Hours: 6:15pm- 6:45pm

Name: St. James

Contact: Jenny Johnson
Phone: 1-540-365-0760
Wednesday

Open: Wednesday

Hours: 9:00am - 12:00pm

Name: **St. Johns** Contact: Any Staff

Phone: 1-540-343-9341

Open: Tuesday Morning Only

Hours: 9:00am or until funds run out (Lines start forming at 7:00am)

Info: Must be in need



Name: Stepping Stones Mission of Franklin County

Program: Soup Kitchen

Contact: Joanne Patterson, Director

Location: 565 Diamond Avenue

Rocky Mount, VA 24151

Phone: 1-540-483-9018

Open: Monday through Sunday

Hours: 12:00pm – 1:00pm

E-mail: info@steppingstonemission.org

Web: www.steppingstonemission.org

Name: STEP, Inc.

Program: Senior Meals on Wheels

Contact: Tammy Bowles
Phone: 1-540-483-5142
Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:30am- 4:30pm

Web: www.stepincva.com





Name: Agape Center

Contact: Any Staff

Phone: 1-540-296-0609

Hours: Call for hours of operation

Name: Goodwill Industries

Location: 1045 North Main Street

P.O. Box 157

Rocky Mount, VA 24151

Phone: 1-540-483-0296 Fax: 1-540-483-0297

Open: Monday through Sunday

Hours: Monday through Saturday 8:00am- 9:00pm

Sunday: 12:00pm - 8:00pm



HEARING, SPEECH & VISION IMPAIRED

Name: New Vision

Phone: 540-581-0620 ext. 1122 E-mail: info@goodwillvalleys.com Web: www.newvisionroa.org

Name: Roanoke Valley Speech and Hearing Center, Inc.

Contact: Agnes H. Henderson, Interim Director or

Michelle A. Ickes, Interim Co-Director

Phone: 1-540-343-0165 Fax: 1-540-345-4664 Web: www.rvshc.org

Name: VA Department for the Deaf and Hard of Hearing

Phone: 1-804-662-9502 (V/TTY)
Toll Free: 1-800-552-7917 (V/TTY)
E-mail: ddhhinfo@ddhh.state.va.us

Web: www.vddhh.org



HISPANIC COMMUNITY SERVICE

Name: English As A Second Language

Phone: 1-540-489-5683

Name: Hispanic Committee of Virginia (HCS)

Contact: Any Staff

Web: www.hcva.org

*Location: 5827 Columbia Pike, 2nd Floor

Falls Church, VA 22041

Phone: 1-703-671-5666 *Location: Arlington, VA

*Location: Arlington, VA Phone: 1-703-243-3033

*Location: Alexandria, VA Phone: 1-703-370-3450

Name: Hispanos Unidos

Location: Falls Church

Phone: 1-703-533-9300

Name: Iglesia Gracia Y Verdad

Hispanic Church

Contact: Rev. Abel Gomez and Carla Gomez

Phone: 1-540-483-8284

Name: **Progresso Hispano**

Phone: 1-703-799-8830

Name: Virginia Hispanic Chamber of Commerce

Phone: 1-804-378-4099



Name: **CONTACT of Martinsville**

Contact: Any Staff

HOTLINE: 1-877-934-3576

Open: Monday through Sunday

Fax: 1-276-632-0529

Web: www.contactmartinsville.org

Name: **DOMESTIC VIOLENCE HOTLINE**

Contact: Any Staff

HOTLINE: 1-540-483-1234 Hours: 24 hours a day

Name: **HOPE HOTLINE**

Contact: Any Staff

HOTLINE: 1-888-369-2000 Hours: 24 hours a day

E-mail: www.howtobesaved.com

Name: Human Trafficking Hotline

Contact: Any Staff

HOTLINE: 1-888-373-7888

Name: LGBTQ Partner Abuse & Sexual Assault Helpline

HOTLINE: 1-866-356-6998

Open: Monday through Friday

Hours: 8am – 8pm

Name: Virginia Family Violence and Sexual Assault Hotline

HOTLINE: 1-800-838-8238

Open: Monday through Sunday

Hours: 24 hours a day



Name: Candlewood Apartments (HUD)

Program: Low Income housing

Contact: Cherry Wilson Phone: 1-540-483-0321

Open: Monday through Friday

Hours: 9:00am - 4:30pm

Name: HCS (Hall Community Services, Inc.)

Program: **Independent Living**Phone: 1-540-344-6411
Fax: 1-540-344-2007

Location: 846 Campbell Ave SW

Roanoke, VA 24016

Open: Monday through Friday

Hours: 8:30am-5:00pm

Web: www.HALLCOMMUNITYSERVICES.com

Name: Mountain View Apartments (HUD)

Program: Low Income housing

Contact: Vicki Goff

Phone: 1-540-483-1339

Open: Monday through Friday

Hours: 9:00am - 2:00pm

Name: STEP, Inc.

Program: Homeless Solutions Program (HSP)

Contact: Brenda Manning

Phone: 1-540-483-5142 ext.3035

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:30am- 4:30pm

E-mail: brenda.manning@stepincva.org

Web: www.stepincva.com



Name: STEP, Inc.

Program: Section 8 Housing Choice Voucher Program

Contact: Sharon Lambert (Franklin County & Bedford County)

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3026

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

E-mail: sharon.lambert@stepincva.com

Contact: Paul Doughton or Sharon Lambert (Patrick County)

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3056 (Paul) ext. 3026 (Sharon)

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

E-mail: sharon.lambert@stepincva.com E-mail: paul.doughton@stepincva.com

Name: STEP, Inc.

Program: Weatherization/Low-Income Home Energy Assistance Program

Contact: Sharon Lambert (Franklin County)

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3026

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

E-mail: sharon.lambert@stepincva.com

Contact: Sharon Lambert or Steven Hall (Patrick County)

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3034 (Steven) ext. 3026 (Sharon)

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

E-mail: sharon.lambert@stepincva.com or steve.hall@stepincva.com



Name: STEP, Inc.

Program: Energy Heating and Cooling: Referrals through Dept. Social Services

Contact: Steven Hall

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3034

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 7:30am – 3:30pm

E-mail: steve.hall@stepincva.com

Web: www.stepincva.com



Name: Asista

Web: www.asistaonline.org

Name: ASHA, Inc- Asian Women's Self-Help Association

Location: P.O. Box 20847, Rockville, MD 20847

Phone: 1-202-207-1248 Hotline: 1-888-417-2742 Fax: 1-202-296-2318

E-mail: coordinator@ashaforwomen.org

Web: www.ashaforwomen.org

Name: Ayuda, Inc.

Phone: 1-202-387-4848

Open: Monday through Friday

Hours: 9:00am - 5:00pm Web: www.ayudainc.org

Name: **Boat People SOS**Location: 6066 Leesburg Pike

Suite 100

Falls Church, VA 22041

Phone: 1-703-538-2190 Web: www.bpsos.org

Name: Capital Area Immigrations Right (CAIR) Coalition

Contact: Any Staff

Phone: 1-202-331-3320

Name: Catholic Diocese of Richmond

Location: 820 Campbell Ave

Roanoke, VA 24016

Phone: 540-342-7561

Open: Monday through Friday

Hours: 9:00am - 5:00pm Web: www.cccofva.org

Name: Center for Multicultural Affairs

Location: 6400 Arlington Blvd.

Suite 110

Falls Church, VA 22042

Phone: 571-748-2806 (Legal Services Hotline)
Phone: 571-748-2818 (Intake and Information)

Fax: 703-237-2083 Web: www.nvfs.org

Name: ECDC Center for African Refugees & Immigrants

Location: Arlington, VA
Phone: 1-703-685-0510
Fax: 1-703-685-0529
E-mail: info@ecdcus.org

Name: Ethiopian Community Development Council, Inc

Location: Arlington, VA Phone: 1-703-685-0510

Web: http://www.ecdcinternational.org

Name: Foundation for Appropriate & Immediate Temporary Help (FAITH)

Location: 500 Grove St, Herndon, VA 20170

Phone: 1-571-323-2198

1-571-323-2199

Web: www.faithus.org

Name: ICE Detention & Removal Operation

Program: Contact Immigration to Locate the Detainee Location: 2675 Prosperity Avenue, Fairfax, VA 22031

Phone: 1-703-285-6200

Name: Immigrant Legal Resource Center (IRLC)

Phone: 1-415-255-9499

Ext: 6263

Email: aod@ilrc.org
Web: www.ilrc.org

*Attorney Services

Name: Just Neighbor

Location: 716 South Glebe Road, Arlington, VA

Phone: 1-703-979-1240

Web: www.justneighbors.org

*Legal Services

Name: Korean Community Services Center of Greater Washington (KCSC)

Location: Annandale, VA
Phone: 1-703-354-6345
Web: www.kcsgw.org

Name: Multicultural Clinical Center

Location: Springfield, VA Phone: 1-703-354-0000

Name: National Immigration Law Center

Phone: 216-639-3900

Open: Monday through Friday

Hours: 9:00am – 5:00pm (Pacific Time)

Name: Somali Family Case Network

Location: Fairfax, VA

Phone: 1-703-560-0005

Web: www.somalifamily.org

Name: Tahirih Justice Center

Phone: 1-571-282-6161

Web: http://www.tahirih.org/services

Name: VA Poverty Law Center

Richmond Domestic & Sexual Violence Immigration Clinic

Contact: Susheela Varky

Location: 919 East Main Street, Ste. 610

Richmond, VA 23219

Phone: 1-804-782-9430 Ext. 33

E-mail: info@vplc.org Fax: 1-804-649-3746

Web: www.vplc.org

Name: Virginia Asian Chamber of Commerce

Program: Asian American Business Assistance Center (AABAC)

Location: 14214 Washington Highway, VA

P.O. Box 2640, Glen Allen, VA 23058

Phone: 1-804-798-3975 Email: aabac@aabac.org

Name: Virginia Department of Health

Program: VDH Division of Disease Prevention Virginia Newcomer Health

Telephone: 1-804-864-7911





Name: 2-1-1 Virginia

Phone: 211

Web: www.211virginia.org





Name: The Franklin Center for Advanced Learning and Enterprise

Contact: Kathy E. Hodges

Address: 50 Claiborne Avenue

Rocky Mount, VA 24151

Phone: 1-540-483-0179 Fax: 1-540-483-1297

E-mail: kathy.hodges@franklincountyva.gov

Web: www.thefranklincenter.org





Name: Blue Ridge Legal Services

Contact: Receptionist

Location: 132 Campbell Ave, SW

Suite 300

Roanoke, VA 24011

Phone: 1-540-344-2080 Fax: 1-540-344-8085

Open: Monday through Friday

Hours: 8:30am-5:00pm Applications taken by phone between 9:00am and

11:45am

Web: www.brls.org

Name: Women's Injury Law Center

Victims of Sexual Assault

Contact: Colleen Marea Quinn, Esq

Location: 4928 West Broad Street

Richmond, VA 23230

Contact: Any Staff

Phone: 1-804-237-1800 Phone: 1-866-966-6579

Email: Quinn@lockepartin.com

Web: www.womens-injury-law.com



MEDICAL ASSISTANCE

Name: American Breast Cancer Society (Mammogram Assistance)

Phone: 1-877-539-2543 Patient Resource Center: 1-804-527-3792

Web: www.cancer.org

Name: American Cancer Society- Franklin, Martinsville, and Patrick County

Contact: NCIC

Phone: 1-866-638-8944

Open: Monday through Friday

Hours: 9:00am - 5:30pm

E-mail: Robin.minter@cancer.org

Name: **Brain Injury Services of SWVA**Contact: Frank Hayes, Program Director
Location: 3904 Franklin Road, Suite B

Roanoke, VA 24014

Phone: 1-540-344-1200 or toll free 1-866-720-1008

Fax: 1-540-344-9755

Open: Monday through Friday

Hours: 8:30am- 5:00pm Case Manager in Franklin Center on Wednesdays

Web: www.bisswva.org

Name: Carilion Hospice Service of Franklin County

Location: 180 Floyd Avenue

Rocky Mount, VA 24151

Phone: 1-540-489-6503 Fax: 1-540-489-6540

Open: Sunday through Saturday

Hours: 24 hours

Web: www.carilionclinic.org

Name: Free Clinic – Bernard Healthcare Center

Location: 1171 Franklin Street

Rocky Mount, VA 24151

Phone: 1-540-489-7500 Fax: 1-540-489-7502

Open: Monday- Thursday from 8:00am- 4:30pm



Name: Franklin Co. Dept. of Social Services

Program: Medicaid

Phone: 1-540-483-5142

Open: Monday through Friday

Hours: 8:30am – 5:00pm Web: www.dss.state.va.us

Name: Medicaid Adult Dental Clinic

Contact: Mark G. Turner, DDS, PC

Location: 58 Ridge Road

Troutville, VA 24175

Phone: 1-540-992-3420

Email: over21dental@yahoo.com

Name: **TEAM NURSE**

Location: 265 Franklin Street

Rocky Mount, VA 24151

Phone: 1-540-483-3555

Open: Monday through Friday
Web: www.teamnurse.com

Name: Providers who accept Medicaid

Contact: Virginia Dept. Of Medical Assistance

Phone: 1-804-786-6145

Info: Or visit the website to do a search of available providers

Web: www.dmas.virginia.gov

Name: Tri-Area Community Health - Ferrum

Contact: Martha Puckett
Phone: 1-540-365-4469
Fax: 1-540-365-4272

Open: Monday, Wednesday, Thursday 8:00am – 5:00pm

Tuesday 9:00am - 5:00pm & Friday 8:00am - 4:30pm

E-mail: mpuckett@triarea.org

Web: Triareahealth.com



Name: Camp Tree House (Bereavement camp)

Contact: Carilion Hospice Service

Phone: 1-540-224-4753

Name: Comfort Zone Camp, Inc. (Bereavement Camp)

Contact: Sherry Mullins, Registrar

Phone: 1-804-377-3430 Fax: 1-804-377-3433

Web: www.comfortzonecamp.org

Name: Disability Rights & Resource Center

Contact: Tom Mason

Phone: 1-540-482-0752 Toll Free: 1-866-244-0740

E-mail: tmason@drrcva.org

Name: Family Preservation Services

Contact: Christi Lambert, Regional Director Location: 290 South Main Street, 2nd floor

Rocky Mount, VA 24151

Phone: 1-540-483-0312

Open: Monday-Friday 8:00am-5:00pm

24 hour services provided in community (scheduled or on-call)

Fax: 1-540-483-0343

E-mail: <u>clambert@fpscorp.com</u>

Web: www.fpscorp.com

Name: Family Services of the Roanoke Valley

Contact: Sharon Thacker Phone: 1-540-563-5316 Fax: 1-540-563-5254

Open: Monday - Wednesday: 8:30am-8:00pm

Thursday: 8:30am-6:00pm

Friday: 8:30am-5:00pm

Email: private@fsrv.org
Web: www.fsrv.org



Name: HCS (Hall Community Services, Inc.)

Contact: Tara Hutcheson, LPC Location: 846 Campbell Ave SW

Roanoke, VA 24016

Phone: 1-540-344-6411 Fax: 1-540-344-2007

Open: Monday through Friday

Hours: 8:30am-5:00pm

E-mail: thutcheson.hcs.gmail.com

Web: www.HALLCOMMUNITYSERVICES.com

Name: Horizon of Franklin County

(With Piedmont Community Services)

Location: 391 Eastover Road

Rocky Mount, VA 24151

Phone: 1-540-483-7818

Open: Monday through Friday

Hours: 8:00am – 4:00pm

Web: www.piedmontcsb.org

Name: Intercept Youth Services, Inc.

Contact: Jennifer Sherman
Phone: 1-540-344-7700
Fax: 1-540-344-7701

E-mail: kthornton@interceptyouth.com

Web: www.interceptyouth.com

Name: New Hope Support Services, LLC

Contact: Any Staff

Location: P.O. Box 13894

Roanoke, VA 24038-3894

Phone: 1-540-777-2777 Fax: 1-540-777-2792

Web: www.newhopesupportservices.com



Name: **Phoenix, LLC**Contact: Any Staff

Location: 235 Claiborne Ave

Rocky Mount, VA 24151

Phone: 1-540-238-2080 Fax: 1-540-238-2081

Open: Monday through Friday

Hours: 8:30am-5:00pm

Email: phoenix4ullc@yahoo.com

Name: Piedmont Community Services

Contact: Receptionist

Location: 30 Technology Drive

Rocky Mount, VA 24151

Phone: 1-540-483-0582 24 Hour: 1-540-489-5490 Fax: 1-540-483-0583

Open: Monday through Friday

Hours: 8:00am- 5:00pm

Web: www.piedmontcsb.org

Name: Support Systems, LLC

Contact: Victor Rivera Location: Main Office:

1120 Bypass Road; Vinton, VA 24179

Rocky Mount Office:

1035 Franklin Street, Suite 204; Rocky Mount, VA 24151

Phone: 1-540-484-7041 Fax: 1-540-484-7042



Name: Franklin County Humane Society

Program: Planned Pethood Clinic

Location: 18401 Virgil H. Goode Highway (Route 220)

Rocky Mount, VA 24151

Phone: 1-540-489-3491
Open: Tuesday- Friday
Hours: 7:45am- 5:30pm

Web: www.plannedpethoodclinic.petfinder.org

Name: Franklin County Humane Society

Program: **The Pet Pantry**Phone: 1-540-483-9247





Name: **DPI Teleconnect**

Contact: Any Staff

Phone: 1-877-join dPi

Open: Monday through Friday Hours: 8:00am- 4:00pm CST

Web: www.dpiteleconnect.com

Name: Lifeline/Link Up Phone: 1-888-641-8722

Name: **SafeLink Wireless** Phone: 1-800-977-3768

Web: www.safelinkwireless.com (can apply on-line)





Name: Franklin County Prescription Drug Discount Card

Offers an average savings of 20% off the retail price of commonly

prescribed drugs

Location: Pick up a card at Boones Mill Town Office, Free Clinic of Franklin

County, Rocky Mount Town Office, The Extension Offices, The

Franklin Co. Dept. of Social Services, The Franklin Co. Family Resource

Center, The Franklin County Health Dept., The Franklin County

Library, The Westlake Sheriff's Office, Public Safety, Westlake Library

Name: MERK Patient Assistance Program

Phone: 1-800-727-5400

Web: www.merkhelps.com

Name: Partnership for Prescription Assistance

Contact: Nicole Pugar

Phone: 1-888-477-2669 (to apply)

Web: www.pparxva.org (can apply on-line)





Name: Shawl Ministry

Web: www.shawlministry.com

Name: Spirit Horse of Virginia, Inc.

Phone: 1-540-765-2469 Fax: 1-276-632-0747

E-mail: SpiritHorseVA@yahoo.com

Web: www.spirithorseva.org

Name: Unbridled Change

Location: P.O. Box 157

Boones Mill, VA 24065

Phone: 1-540-334-2171 Fax: 1-540-300-4534

Email: info@UnbridledChange.org
Web: www.UnbridledChange.org

Name: Virginia Department of Rehabilitative Services

Contact: Bonnie Pendleton

Lotion: 233 W Commonwealth Blvd

Martinsville, VA 24112

Phone: 1-276-634-3633 Fax: 1-276-632-3689

Open: Monday through Friday

Hours: 8:30am- 4:30pm Web: www.vadrs.org



Name: **CONTACT of Martinsville**

Contact: Any Staff

Phone: 1-276-638-8980

Open: Sunday through Saturday

Fax: 1-276-632-6133

Web: www.contactmartinsville.org

Name: Franklin County Department of Aging

Phone: 1-540-483-9238

Web: www.franklincountyva.gov/aging-serv

Name: STEP, Inc.

Program: Senior Meals

Contact: Tammy Bowles (Franklin County)

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3030 Open: Monday through Friday

Hours: 8:30am- 4:30pm

E-mail: tammy.bowles@stepincva.com

Contact: Doris Fain (Patrick County)

Location: 4559 Wayside Road; Stuart, VA 24171

Phone: 1-276-294-2239 ext. 207 E-mail: doris.fain@stepincva.com

Web: www.stepincva.com

Name: Virginia's Resource for Health & Aging

Program: Senior Navigator

Contact: Any Staff

Phone: 1-804-827-1280 Toll-Free: 1-866-393-0957

Web: www.SeniorNavigator.org



Name: Franklin County Family Resource Center

Program: **Domestic Violence Emergency Shelter**

Contact: Any Staff

Phone: 1-540-483-1234

Hours: 24/7

Web: www.franklincountyva.org/shelter

Name: Interfaith Hospitality Network (IHN) (Family Promise)

Contact: Any Staff

Phone: 1-540-343-9982

*Homeless Families

Name: Red Shield Lodge Homeless Shelter for Men

Contact: Any Staff

Phone: 1-540-343-5335

*Males Only

Name: Rescue Mission Homeless Shelter for Men, Women & Families

Contact: Any Staff

Phone: 1-540-343-7227

Name: **TRUST House** Contact: Any Staff

Phone: 1-540-344-4691

Name: Turning Point Domestic Violence Shelter

Contact: Any Staff

Phone: 1-540-345-0400



Name:

Roanoke Area Ministries (RAM House)

Contact:

Any Staff

Phone:

1-540-345-8850

*Homeless individuals and families

Name:

Samaritan Inn

Contact:

Any Staff

Phone:

1-540-343-1447

SHELTER SERVICES ONLY

Name:

Roanoke City Homeless Assistance Team (HAT)

Contact:

Any Staff

Phone:

1-540-853-1715





Name: **Department of Medical Assistance Services**

Contact: Any Staff

Phone: Provider Helpline: 1-800-552-8627 (In State)

1-804-786-6273 (Out of State)

Recipient Helpline: 1-804-786-6145

Open: Monday through Friday

Hours: 8:00am – 5:00pm

Web: www.dmas.virginia.gov/tra-transportation_services.htm

Name: **Helping Hand Transit**

Contact: Any Staff

Location: 195 Needmore Lane

Floyd, VA 24091

Phone: 1-540-808-9847 Fax: 1-540-745-2306

E-mail: markcoxorg@yahoo.com

Web: www.helpinghandstransit.com

Name: Ferrum College - Ferrum Express

Contact: RADAR

Location: Bus Stop – Stanley Library Parking Lot

Phone: 1-800-964-5707

Web: www.ferrum.edu/student_links/ferrum_express.html

VICTIM WITNESS ASSISTANCE PROGRAM

Name: Franklin County Victim Witness Assistance Program

Contact: Megan Smith

Location: 275 South Main Street

Rocky Mount, VA 24151

Phone: 1-540-483-3092 Fax: 1-540-483-3094

E-mail: megan.smith@franklincountyva.gov Hours: Monday - Friday: 8:30am - 5:00pm

Web: www.franklincountyva.gov/victim-witness-assistance-program



- * Has a huge database of community resources for Virginia residents that can provide referrals to health and human services including:
 - Basic human needs
 - Physical and mental health resources
 - Work Initiatives
 - Support for seniors and those with disabilities
 - Support for children, youth and families
 - Volunteering in your community

Phone: 2-1-1

Open: Monday through Sunday

Hours: 24 hours a day

Web: www.211virginia.org





- Counseling program
- Accept private insurance and Medicaid

Eligibility Requirements:

Call for more information

Contact:

Dave Stewart

Location:

Commonwealth Building

270 South Main Street

Room #205

Rocky Mount, VA 24151

Phone:

1-540-489-4892

Emergency: 1-540-981-8181 (CONNECT) or 1-877-934-3576 (CONTACT)

Open:

Monday through Thursday

Hours:

9:30am-5:00pm





- Financial, Food, Furniture, Clothing and Mentoring
- Ongoing services and resources provided
- Employee Assistance

Eligibility Requirements:

Must have legitimate need

Contact: Any Staff

Location: 12361 N Old Moneta Road

Moneta, Virginia 24121

Phone:

1-540-296-0609

Hours:

Tuesday and Thursday: 1:00PM-4:00PM

Saturday: 9:00AM-12:00PM

(Open on the first and third Saturday of each month only)

Web: www.agapecentersml.org





Mammogram Assistance

Eligibility Requirements:

Must call and speak with a representative and fill out an application. Doctor must also fill out a referral sign it and fax it back to the program. Your application will be reviewed and if found eligible, they send you a grant for the mammogram.

Contact: Melanie Wolfe Phone: 1-877-539-2543

Patient Resource Center: 1-800-227-2345

Web: www.cancer.org





- Look Good Feel Better Program for Women in Treatment. (Available in Roanoke and Martinsville)
- Reach to Recovery For Women with Breast Cancer
- * Road to Recovery Transportation to treatment (888-227-6333)

Eligibility Requirements:

For all services needed by any cancer patient

Contact: NO

NCIC

Phone:

1-800-227-2345

Fax:

276-638-3778

Open:

Monday through Friday

Hours:

8:30am - 5:00pm

Web:

www.cancer.org

NCIC available 24/7 - Call (800-227-2345)





Emergency Financial Assistance

Eligibility Requirements:

For victims of natural disasters, fire or a military family

Contact: Any Staff

Phone: 1-540-985-3535

Location: 352 Church Avenue, SW

Roanoke, Virginia 24016

Web: www.roanokevalleyredcross.org



ASHA, Inc- Asian Women's Self-Help Association

Type of Service Provided:

- Hope for women
- Non-profit women's organization committed to ending all forms of violence against women and enhancing the status of South Asian women living in the metropolitan Washington D.C. area

Eligibility Requirements:

Call for more information

Location: P.O. Box 2084, Rockville, MD 20847

Contact: Any Staff

Phone: 1-202-230-8152 Hotline: 1-888-417-2742 Fax: 1-202-296-2318

E-mail: coordinator@ashaforwomen.org

Web: www.ashaforwomen.org





Immigration Services

Eligibility Requirements:

Provides services to Immigrant Women with Domestic Violence Issues

Web: www.asistahelp.org





- Immigration Services
- Domestic Violence Services for immigrates
- Trainings for organizations and professionals

Eligibility Requirements:

For immigration service's there is an initial fee of \$20

Fees for Domestic Violence Services are on a sliding scale depending on the person's income.

Fees can be waived in certain circumstances.

Contact: Any Staff

Location: 1736 Columbia Road, NW

Washington, D.C.

Phone: 1-202-387-4848

Open: Monday through Friday

Hours: 9:00am - 5:00pm Web: www.ayudainc.org



BLUE RIDGE APPALACHIAN NEIGHBORS HELPING NEIGHBORS

Type of Service Provided:

Clothing and Food

Eligibility Requirements:

Adhere to the USDA Medicaid and Income Charts

Contact: Jennifer Harris

Location: Ferrum, VA 24088 (call for directions)

Phone: 1-540-365-0019

Open: Friday

Hours: 3:00pm- 6:00pm





Attorneys for Civil Matters

Eligibility Requirements:

The services are based on total household income and the number of people living in the household. They take applications for services Monday – Friday between the hours 9:00am – 12:00pm. The application takes about 10 minutes, if found eligible they will schedule you an appointment

Contact: Debra Welch

Location: 132 Campbell Ave, SW

Suite 300

Roanoke, VA 24011

Phone: 1-540-344-2080 Fax: 1-540-344-8085

Open: Monday through Friday

Hours: 8:30am-5:00pm

Intake by telephone Monday –Thursday 9:00am-11:45am &

1:30pm-3:30pm Fridays 9:00am-11:45am

Web: www.brls.org





Assistance and support services to Vietnamese refugees and immigrants, including community development, health and mental health, family, legal, and survivor services for those who have been involved in domestic violence and human trafficking

Eligibility Requirements:

Call for more information

Contact: Any Staff

Location: 6066 Leesburg Pike

Suite 100

Falls Church, VA 22041

Phone: 1-703-538-2190 Web: www.bpsos.org





Case Management

Eligibility Requirements:

Medical documentation of acquired brain injury including stroke

No fees

Contact: Ma

Matt Siekierka

Location:

3904 Franklin Road

Suite B

Roanoke, VA 24014

Phone:

1-540-344-1200 or toll free 1-866-720-1008

E-Mail:

matt@bisswva.org

Fax:

1-540-344-9755

Open:

Monday through Friday

Hours:

8:30am- 5:30pm Case Manager in Franklin Center on Wednesdays

Web:

www.bisswva.org





FREE One-day Camp for children who have lost a loved one to death

Eligibility Requirements:

Phone:

This camp is for children ages 5-17 years of age or an 18 year old still in high school.

Contact: Frannie Gaeta (Grief Loss Counselor)

1-540-563-5316 ext. 3014 (to register)

Fax: 1-540-563-5254 (attn. Frannie)

*2015 Camp will be held on October 10th, 8am - 6pm

~Deadline to register is September 18th

~Breakfast and Lunch is provided

~Location of camp is in Salem at Camp Roanoke





Subsidized Housing

Eligibility Requirements:

As required by Landlord

Contact: Cherry Wilson Phone: 1-540-483-0321

Open: Monday through Friday

Hours: 9:00am - 4:30pm



CAPITAL AREA IMMIGRATIONS RIGHT (CAIR) COALITION

Type of Service Provided:

Assistance for persons with asylum cases and detained persons

Spanish and French speakers available

Eligibility Requirements:

Call for an appointment

Contact: Any Staff

Phone: 1-202-331-3320

Web: <u>www.caircoalition.org</u>



CARILION HOSPICE SERVICES OF FRANKLIN COUNTY

Type of Service Provided:

Help for terminally ill people

Eligibility Requirements:

Life expectancy of 6 months or less if disease takes its normal course

Doctor determined and must meet Medicare, Medicaid criteria for admission per disease process.

Care is provided in the home of patients or family members or private care facilities, and the hospice team of nurses, a social worker, Chaplain, and CNA provide support, guidance and teaching to the caregiver.

Service provided for: Anyone who meets eligibility criteria

Location: 180 Floyd Avenue

Rocky Mount, VA 24151

Phone: 1-540-489-6503 Fax: 1-540-489-6540

Open: Sunday through Saturday

Hours: 24 hours

Web: www.carilionclinic.org





Immigrant and Refugee Assistance

Eligibility Requirements: Services are provided to immigrants and refugees.

Contact: Any Staff

Location: 820 Campbell Ave

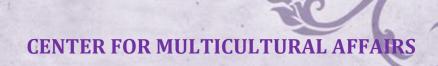
Roanoke, VA 24016

Phone: 540-342-7561

Open: Monday through Friday

Hours: 8:30am - 5:00pm Web: www.cccofva.org





Immigrant and Refugee Assistance

Eligibility Requirements:

Call for more information

Contact: Any Staff

Location: 6400 Arlington Blvd.

Suite 110

Falls Church, VA 22042

Phone: 571-748-2806 (Legal Services Hotline)

Phone: 571-748-2818 (Intake and Information)

Fax: 703-237-2083 Web: www.nvfs.org





Multidisciplinary team response to child abuse victims

Eligibility Requirements:

Victims referred by DSS, law enforcement, Carillion Franklin Memorial Hospital and Commonwealth Attorney. Fifteen county agencies participate on the team and review active abuse and neglect cases to make certain any services needed by victims are made available. Also, facilitates joint forensic interviews and investigations, provides comprehensive case management, enables medical and clinical assessments and victim advocacy. In addition, the team facilitates assisting victims in filing claims with the Criminal Injuries Compensation Fund.

Meetings are on the second and fourth Tuesdays at 10:00am

Location: 300 South Main Street

Rocky Mount, VA 24151

Contact: Sandra Bullock

Phone: 1-540-484-5566

Fax: 1-540-484-5567

Open: Monday through Friday

Hours: 8:30am- 5:00pm

Email: info@southernvacac.org
Web: www.southernvacac.org





Camp for children, whom have suffered the loss of a loved one.

Eligibility Requirements:

Comfort Zone Camps are offered free of charge to children ages 7-17 who have experienced the death of a parent, sibling or primary caregiver

Contact: Sherry Mullins, Registrar

Location: 4906 Cutshaw Avenue, 2nd Floor

Richmond, VA 23230

Phone: 1-804-377-3430 Fax: 1-804-377-3433

Email: info@comfortzonecamp.org
Web: www.comfortzonecamp.org





- 24 hour crisis hotline that is confidential
- Provides a safe place to receive referrals or anonymous emotional, mental or physical support in times of need
- Provides daily calls to elderly/homebound thru the Reassurance program.

Eligibility Requirements: None

Contact:

Any Staff

Office Phone:

1-276-638-8980

24 HR Crisis Hotline

Franklin, Henry & Patrick County:

1-877-934-3576

Open:

7 days a week; 24 hrs./day

Fax:

1-276-632-0529

Web:

www.contactmartinsville.org



COURT APPOINTED SPECIAL ADVOCATES (CASA)

Type of Service Provided:

Child victim advocacy

Eligibility Requirements:

Must be appointed by a Judge

Cases must involve allegations of abuse or neglect child in need of services or supervision

Location: 300 South Main Street

Rocky Mount, VA 24151

Contact: Rebecca LaFlamme or Monica Minter

Phone: 1-540-484-5566 Fax: 1-540-484-5567

Open: Monday through Friday

Hours: 8:30am-5:00pm

Email: casa@southernvacac.org
Web: www.southernvacac.org





Sexual Abuse Prevention/Education Program

Eligibility Requirements:

Call for more information

Location: 300 South Main Street

Rocky Mount, VA 24151

Contact: Wendy Dungan

Phone: 1-540-484-5566

Fax: 1-540-484-5567

Open: Monday through Friday

Hours: 8:30am-5:00pm

Email: <u>imoran@southernvacac.org</u>

Web: www.southernvacac.org





- Removal of lice and nits for parents and children
- Educates on cleaning residence to remove lice and nits

Eligibility Requirements:

Call for more information

Contact: Amanda Shank

Phone: 1-540-309-3090 1-540-989-4856

1-340-363-4630

Open: Monday through Saturday Email: mandylynn@aol.com



Alternative Phone Service

Eligibility Requirements:

Anyone 18 years of age or older, no credit checks, no deposits, no contracts

Contact: Any Staff

Phone: 1-877-213-1053 Open: Monday - Friday

Hours: 8:00am- 10:00pm ET

Saturday-Sunday 10:00am-6:00pm ET

Web: www.connectmyphone.com





Transportation to Doctor Appointments

Eligibility Requirements:

Have to be on Medicaid or Virginia Premier

Contact: Any Staff

Phone: Provider Helpline: 1-800-552-8627 (In State)

1-804-786-6273 (Out of State)

Recipient Helpline: 1-804-786-6145

Open: Monday through Friday

Hours: 8:00am - 5:00pm

Web: www.dmas.virginia.gov/tra-transportation_services.htm

~ 73 ~



DISABILITY RIGHTS & RESOURCE CENTER

Type of Service Provided:

- Advocacy Assistance in gaining equal access to services that individuals with disabilities are entitled to receive
- Peer Counseling Counseling for persons with disabilities by persons with disabilities
- ❖ Independent Living Skills Training Assistance in obtaining skills needed to live independently such as financial management, benefits planning, acquired social skills, household management.
- ❖ Information and Referral Information regarding disability related issues such as assistive equipment, recreation, accessibility, and/or legislation. Referrals also made to local service providers.
- Transition Services Institutionalization prevention, assistance in leaving an institution, transition services for youth.

Eligibility Requirements:

Must be an individual with a disability living in the counties of Franklin, Patrick, Henry, Pittsylvania or the cities of Martinsville and Danville.

Contact: Tom Mason, Executive Director – (Franklin County)

Location: 300 Pell Avenue, Suite A

Rocky Mount, VA 24151

Phone: 1-540-482-0752 Fax: 1-540-482-0640

E-mail: atmason@drrcva.org

Martinsville Office: Linda Albreacht – 1-276-656-5476 labrecht@drrcva.org

Danville Office: Sto Belongia – 1-434-791-2006 sbelongia@drrcva.org

ECDC CENTER FOR AFRICAN REFUGEES & IMMIGRANTS

Type of Service Provided:

- ❖ Works to promote the well-being of African refugees and immigrants
- Design and manage national initiatives in public education, organizational capacity building, cultural understandings and competency, health promotion, and community development

Eligibility Requirements:

Call for more information

Location: 901 S. Highland Street

Arlington, VA 22204

Contact: Any Staff

Phone: 1-703-685-0510 Fax: 1-703-685-0529



ETHIOPIAN COMMUNITY DEVELOPMENT COUNCIL, INC

Type of Service Provided:

- Responds to the needs of the growing Ethiopian community in the United States, especially in the Washington D.C. and metropolitan area
- Job Assistance
- Microcredit loans and training
- Citizenship Classes
- Health Education

Eligibility Requirements:

Serves newcomers and refugees from many parts of the world

Location: Arlington, VA
Contact: Any Staff

Phone: 1-703-685-0510

Web: http://www.ecdcinternational.org





- Outpatient Counseling
- School Based Therapeutic Treatment
- Community Based Skill Building
- In Home treatment for Children
- Outreach/GPS Monitoring
- Supervised Visitation

Eligibility Requirements:

Medicaid Approval,
GPS Monitoring (Court Ordered)
Services for anyone in Franklin County or nearby areas

Location: 290 South Main Street, 2nd floor

Rocky Mount, VA 24151

Contact: Christi Lambert, Regional Director

Open: Monday-Friday 8:00am-5:00pm

24 hour services provided in community (scheduled or on-call)

Phone: 1-540-483-0312 Fax: 1-540-483-0343

E-mail: <u>clambert@fpscorp.com</u>

Web: www.fpscorp.com



FAMILY SERVICES OF THE ROANOKE VALLEY

Type of Service Provided:

- Counseling for children (3years old +), adolescents, and adults
- Intensive in home
- Representative Payee Services
- Parent Aide
- Offers couples, families, and caregivers counseling
- Anger management for men and women
- Batterers Intervention Program

Eligibility Requirements:

Accepts Medicaid, Medicare, Private Insurance and has a sliding scale fee based on income

Also offers a wide array of groups, call for more information

Contact: Sharon Thacker

Location: 360 Campbell Avenue, S.W.

Roanoke, VA 24016

Phone: 1-540-563-5316

Fax: 1-540-563-5254

Open: Monday - Wednesday: 8:30am-8:00pm

Thursday: 8:30am-6:00pm

Friday: 8:30am-5:00pm

Email: private@fsrv.org

Web: www.fsrv.org



FERRUM COLLEGE – FERRUM EXPRESS

Type of Service Provided:

❖ Free and safe bus transportation service Thursday – Saturday, when students are on campus. Visit website for schedule of times & routes.

Eligibility Requirements: This is a free service that is open to the public.

(Connecting bus lines in Roanoke have transfer fees)

Contact: RADAR

Location: Bus Stop – Stanley Library Parking Lot

Phone: 1-800-964-5707

Web: www.ferrum.edu/student_links/ferrum_express.html



FOUNDATION FOR APPROPRIATE & IMMEDIATE TEMPORARY HELP (FAITH)

Type of Service Provided:

- Multipurpose social service organization
- Case Management
- Referrals
- Crisis Counseling
- Domestic and Sexual Violence Support
- Women's Shelter
- Thrift Store
- Senior Citizen Assistance
- Financial and Social Support
- Food Pantry
- Islamic Burial Services
- Advocacy
- Translation Services
- Transportation

Eligibility Requirements:

Call for more information

Location: 500 Grove St, Herndon, VA 20170

Phone: 1-571-323-2198

1-571-323-2199

Web: www.faithus.org



FRANKLIN COUNTY DEPARTMENT OF AGING

Type of Service Provided:

- Transportation- For qualified individuals
- Congregate Meal
- Socialization
- Health Promotion
- Other programs available to assist senior citizens.

Eligibility Requirements:

Must be 60 years of age or older

Contact: Amanda Carter

Location: Essig. Recreation Center

295 technology Drive Rocky Mount, VA 24151

Phone: 1-540-483-9238

E-mail: amanda.carter@franklincountyva.gov Web: www.franklincountyva.gov/aging-serv



FRANKLIN COUNTY DEPT. OF SOCIAL SERVICES

Type of Service Provided:

- Auxiliary Grants
- Child Care
- Disaster Assistance
- Energy Assistance (Fuel, crisis, cooling, weatherization)
- Food Stamps
- General Relief
- Medical Assistance (Medicaid, FAMIS)
- Temporary Assistance for Needy Families (TANF)
- Caregivers Grants

Eligibility Requirements:

For Residents of Franklin County; Based on income and other eligibility guidelines. Contact the office for more information.

Phone: 1-540-483-9247

Open: Monday through Friday; 8:30am – 5:00pm

Web: www.dss.state.va.us



FRANKLIN COUNTY FAMILY RESOURCE CENTER

Type of Service Provided:

- 24 hour Domestic Violence Hotline
- Domestic Violence Crisis Intervention
- Danger Assessment
- Safety Planning for Victims of Domestic Violence (DV)
- Court Advocacy for Victims of DV
- Systems Advocacy for Victims of DV
- Emergency Domestic Violence Shelter
- Support Group for Adult Victims & Survivors of Domestic Violence
- Stress and Anger Management Class for Adult Victims & Survivors of DV
- Parenting Classes for Adult Victims, Survivors & Caregivers of Children who have Witnessed Domestic Violence.
- Children's Groups
- Case Management
- DV Outreach
- Primary Prevention
- DV Training for Professionals
- Community Awareness

Eligibility Requirements:

Contact staff at the Office number below.

Contact:

Any Staff

Phone:

1-540-483-5088

Office:

Monday through Friday

Hours:

8am - Midnight for DV Case Manager

Domestic Violence Hotline: 540-483-1234 Hours:

24 hours a day; 7 days a week

Midnight - 8am and Weekends for Crisis Workers Office:

www.fcfamilyresourcecenter.com

FRANKLIN COUNTY HEALTH DEPARTMENT

Type of Service Provided:

❖ WIC Baby Care

Environmental Health
Pregnancy Testing

Immunizations for both Adults and Children PPD Testing

❖ Family Planning Nursing Home Screenings

❖ STI Clinic

Eligibility Requirements:

WIC and Family Planning are based on income. Immunization is a flat fee service

Contact: Receptionist Location: 365 Pell Ave

P.O. Box 249

Rocky Mount, VA 24151

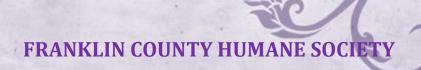
Phone: 1-540-484-0292 Fax: 1-540-484-0314

Open: Monday through Friday

Hours: 8:00am - 4:30pm

Web: <u>www.vdh.virginia.gov/west-piedmont/</u>





- Adoption Program
- No charge for exams. Any vaccinations will carry their own charge.
- Minimum charge for spay/neuter

Eligibility Requirements:

Call for appointments

Program: Planned Pethood Clinic

Location: 18401 Virgil H. Goode Highway (Route 220)

Rocky Mount, VA 24151

Phone: 1-540-489-3491 Open: Tuesday- Friday Hours: 8:00am- 5:30pm

Web: www.plannedpethoodclinic.petfinder.org

Program: The Adoption Program

Open: Tuesday-Friday 12:00pm-6:00pm

Saturday 11:00am-4:00pm



FRANKLIN COUNTY PERINATAL EDUCATION CENTER

Type of Service Provided:

- Prenatal Care Class
- Pregnancy Class
- Childbirth Class
- Breastfeeding Class
- Infant Care Class
- Child Seat Safety Class
- Reproductive Health and Hygiene Class
- Breast Feeding Support

Eligibility Requirements:

Services are for Women, Teens and Families

Contact: Amy Pendleton

Location: 335 South Main Street

P.O. Box 2007

Rocky Mount, VA 24151

Phone: 1-540-489-1800 Fax: 1-540-489-1800

Open: Monday through Friday

Hours: 9:00am - 2:00pm

E-mail: ahpendleton@gmail.com

Web: www.fcpec.org



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FRANKLIN CO. PRESCRIPTION DRUG DISCOUNT CARD

Type of Service Provided:

Prescription Discount Card that offers an average savings of 20% off all retail prices of commonly prescribed drugs

Eligibility Requirements:

This card will be available to all county residents, regardless of age, income, or existing health coverage.

Participating Pharmacies: CVS, Rocky Mount Family Pharmacy, Kroger Pharmacy, Wal-Mart Pharmacy, Ferrum Community Pharmacy, The Medicine Shoppe, Moneta Family Pharmacy Inc., As well as several pharmacies outside of Franklin County in: Roanoke, Martinsville, Collinsville, Stanley town, Bassett and Vinton

Location: Pick up a card at Boones Mill Town Office, Free Clinic of Franklin

County, Rocky Mount Town Office, The Extension Offices, The

Franklin Co. Dept. of Social Services, The Franklin Co. Family Resource

Center, The Franklin County Health Dept., The Franklin County

Library, The Westlake Sheriff's Office, Public Safety, Westlake Library



FRANKLIN COUNTY VICTIM/WITNESS ASSISTANCE PROGRAM

Type of Service Provided:

The program helps ensure that victims and witnesses are provided with fair and compassionate treatment while receiving assistance throughout the criminal justice process.

Eligibility Requirements:

Crime Victims and Witnesses

Crime Victims in Virginia- anyone suffering physical, emotional or financial harm as a direct result of a felony or certain misdemeanors.

Definition of Victim includes:

- Spouses and children of all victims
- Parents and Guardians of minor victims
- Parents, guardians and siblings of mentally or physically incapacitated victims or victims of homicide.
- Foster Parents or other caregivers under certain circumstances

Contact: Megan Smith

Location: 275 South Main Street

Rocky Mount, VA 24151

Phone: 1-540-483-3092

Fax: 1-540-483-3094

E-mail: megan.smith@franklincountyva.gov Hours: Monday - Friday: 8:30am - 5:00pm

(Open on the first and third Saturday of each month only)

Web: www.franklincountyva.gov/victim-witness-assistance-program

FREE CLINIC/ BENARD HEALTH CARE CENTER

Type of Service Provided:

- Medical Care
- Medication
- Diabetic Eye Exams
- Lab Work
- Women's Health Care
- Endocrinology Specialist Care
- Patient Education
- Diabetes Education Counseling and Group Sessions
- Case Management

Eligibility Requirements:

Franklin County Residents whom are uninsured, Income to 200% Federal Poverty Level

People who have recently been laid-off or who work jobs that offer no health care insurance

Location: 1171 Franklin Street

Rocky Mount, VA 24151

Contact: Donna Proctor
Phone: 1-540-489-7500
Fax: 1-540-489-7502

Email: www.donna@bernardhealthcare.com

WEB: www.bernardhealthcare.com

Open: Monday- Thursday from 8:00am- 4:30pm

Pharmacy

Phone: 1-540-489-7500

Open: Thursday 1:00pm-4:00pm (Patient pick up of ordered prescription medications, Patients should call in prescription refills by noon on

Wednesday)



Food Pantry

Eligibility Requirements:

Income Requirements

Name: Gods Provision

Location: Food Bank in the Family Pharmacy's parking lot

1155 Franklin Street

Rocky Mount, VA 24151

Contact: Judy Lafon

Phone: 1-540-493-5653

Open: Every Wednesday 10:30am- 2:30pm (produce, bread, sweet and

dairy if they have it (eggs).

2nd & 4th Saturday 12noon- 2:30pm (can goods and meats plus extras)





Has a wide variety of used clothing, furniture, household items at low prices

Location: 1045 North Main Street

P.O. Box 157

Rocky Mount, VA 24151

Phone: 1-540-483-9217 Fax: 1-540-483-0297

Open: Monday through Sunday

Hours: Monday through Saturday 8:00am- 9:00pm

Sunday: 12:00pm - 6:00pm



HCS (HALL COMMUNITY SERVICES, INC.)

Type of Service Provided:

- Mental Health Skill Building
- Psychosocial Rehabilitation
- Payee Services

Eligibility Requirements:

Call for more information

Contact: Tara Hutcherson, LPC

Phone: 1-540-344-6411

E-mail: thutcherson.hcs@gmail.com

Fax: 1-540-344-2007

Location: 846 Campbell Ave SW

Roanoke, VA 24016

Open: Monday through Friday

Hours: 8:30am-5:00pm

Web: www.HALLCOMMUNITYSERVICES.com

Roanoke Psychosocial Day Program

Phone: 540-206-2478

Fax: 1-540-344-2007

Location: 840 Campbell Ave SW

Roanoke, VA 24016

Open: Monday through Friday

Hours: 8:30am-3:30pm



Food Bank

Eligibility Requirements:

Income Based

Contact: Bob Swain

Phone: 1-540-483-3923

Open: Monday

Hours: 10:00am – 5:00pm





- Emergency Financial Assistance
- Budgeting
- Counseling
- Goal setting
- Referrals to other appropriate agencies

Eligibility Requirements:

Must reside in Franklin County, will assist once in an 18 month period

Contact: Kay Saleeby

Phone: 1-540-483-2387 Phone: 1-540-483-9828

Open: Tuesdays and Thursdays

Hours: 9:00am-1:00pm

E-mail: helpinghandsfc@stepincva.com
Web: http://helpinghandsfc.com/





Crisis intervention

Eligibility Requirements: None

Contact: Any Staff Person HOTLINE: 1-888-369-2000 Hours: 24 hours a day

E-mail: www.howtobesaved.com





Psychosocial rehabilitation program for individuals with long-term mental illness

Eligibility Requirements:

Call for more information

Program: Piedmont Community Services

Location: 391 Eastover Road

Rocky Mount, VA 24151

Phone: 1-540-483-7818

Open: Monday through Friday

Hours: 8:00am – 4:00pm

Web: www.piedmontcsb.org





Trafficking information and referrals

Eligibility Requirements:

If you think you have come in contact with a victim or human trafficking, call the Hotline- to get more information or to begin the process of helping the victim

Contact: Any Staff

HOTLINE: 1-888-373-7888

Web: www.polarisproject.org



ICE DETENTION & REMOVAL OPERATION

Type of Service Provided:

Contact Immigration to Locate the Detainee

Eligibility Requirements:

When you call to get information if a friend or family member is detained you will need:

- 1. Person's full name (including any aliases)
- 2. Date of birth
- 3. Alien Registration Number. If you do not know this number, ask the officer for it when you call

You can also ask for the name of the deportation officer assigned to the case. If the officer will not release the information, explain who you are (such as translator for the family), politely ask for a reason for the refusal, and ask to speak with a supervisory deportation officer

Location: 2675 Prosperity Avenue, Fairfax, VA 22031

Contact: Any Staff

Phone: 1-703-285-6200





Hispanic Church

Eligibility Requirements: None

Contact: Rev. Abel Gomez and Carla Gomez

Phone: 1-540-483-8284



IMMIGRANT LEGAL RESOURCE CENTER (IRLC)

Type of Service Provided:

- Attorney services
- Legal Professional & Advocates- education and providing expertise in immigration law
- Law, Policies, and Practice: advocating for fairness to Immigrants

Eligibility Requirements:

Will provide services to anyone

Phone: 1-415-255-9499

Ext: 626

Email: aod@ilrc.org
Web: www.ilrc.org





- ❖ Intensive In-Home Counseling and Mental Health Support Services
- For Families and Children with mental health needs whom need more extensive services than can be acquired through outpatient counseling.
- Crisis One, a mobile crisis service for children, adolescents & adults who are experiencing an acute crisis of a psychiatric nature that many jeopardize their current community living situation. Crisis One provides varying levels of service to best fit the needs of the individual. Services can be provided for one hour up to 8 hours a day for 15 consecutive days.
- ❖ 360 Transitional Solutions, this offers a variety of strength-based support services to youth in the community to address daily living skills, socialemotional and communication needs. Services are provided to children and youth, ages 5-21, in an individual and/or group setting.
- Parenting Skills
- School-based services
- Treatment Foster Care
- Youth Quest Independent Living

Eligibility Requirements:

Intensive In-Home is for children ages 4-17. Mental Health Support is for ages: 16-Adult. No cost to the Family: eligible individuals are covered by Medicaid for both services.

Call for more information

Contact: Jennifer Sherman

Phone: 1-540-344-7700 Fax: 1-540-344-7701

Web: www.interceptyouth.com

24 Hour Crisis One Referral Line

Contact: Dale Hamann Info Line: 540-523-8015

Hotline: 540-315-6659

INTERFAITH HOSPITALITY NETWORK (IHN) (Family Promise)

Type of Service Provided:

Multi-denominational network of religious congregation who have joined together to provide shelter for homeless families

Eligibility Requirements:

Families must be referred by other shelter programs, Social Services, congregations or human services agencies

Families are carefully screened to insure the safety of other homeless families and congregation volunteers

Contact: Any Staff

Location: 37 east Clay Street

Salem, Virginia 24153

Phone: 540-444-7374 Fax: 540-444-0220

Email: adowdy@familypromiseroanoke.org





Immigration legal services to low-income immigrants and refugees of all faiths and nationalities from office in Northern Virginia

Eligibility Requirements:

Call for more information

Location: 716 South Glebe Road, Arlington, VA

Phone: 1-703-979-1240

Web: www.justneighbors.org

Hours: Tuesday-Friday 9:00am-5:00pm



KOREAN COMMUNITY SERVICES CENTER OF GREATER WASHINGTON (KCSC)

Type of Service Provided:

Their mission is to assist and empower Asian Americans and new immigrants to become well-adjusted and fully contributing members of the United States though social services, education, advocacy, and development or resources.

Eligibility Requirements:

Call for more information

Location: Annandale, VA

Contact: Any Staff

Phone: 1-703-354-6345 Web: www.kcsgw.org





Government program that offers qualified low income households a discount on their monthly local telephone bills and phone line installation

Eligibility Requirements:

Recipients of Federal Public Housing Assistance, SNAP (food stamps), Low-Income Home Energy Assistance Program (LIHEAP), Income below 135% of the Federal Poverty Guidelines, Medicaid, National School Lunch's Free Lunch Program, Supplemental Security Income(SSI) and Temporary Assistance to Needy Families (TANF) maybe eligible

Recipients that are a resident on American Indian tribal lands and receive support from: Bureau of Indian Affairs General Assistance, Tribally Administered Temporary Assistance of Needy Families, Head Start or National School Lunch Program may be eligible

Call for more information

Phone: 1-888-641-8722





- Emergency dental services
- Eye Exams
- X-rays
- Extractions

Eligibility Requirements:

Must have Virginia Medicaid and be an adult over the age of 21

*When calling, must leave first and last name, DOB, and 2 photo id's

Contact: Mark G. Turner, DDS, PC

Location: 58 Ridge Road

Troutville, VA 24175

Phone: 1-540-992-3420

Hours: Varies

Email: over21dental@yahoo.com



MENTAL HEALTH AMERICA OF CENTRAL VA & COUPLES & KIDS

Type of Service Provided:

- Counseling Services
- Educational Programs
- Drug and Alcohol Classes (Tuesday 5:30pm-6:30pm)
- Health Anger Classes (Wednesday 5:30pm-6:30pm
- Co-Parenting Classes every third Monday of each month (4:00pm-8:00pm)

Eligibility Requirements:

Call for Services

Contact: Norma White

Location: 2316 Atherholt Road, Suite 206

Lynchburg, VA 24501

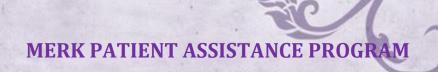
Phone: 1-434-316-9339

Phone: 1-434-847-9055 Fax: 1-434-485-8813

Hours: Monday-Thursday 9:00am-5:00pm

Friday 9:00am-3:00pm





Prescription Assistance Program

Eligibility Requirements:

Must live in the U.S. and have a prescription for a MERK medicine from a licensed Doctor. Do not have insurance or other coverage for your prescription medicine, you have exhausted all other insurance options for coverage and cannot afford to pay for you medication. Plus you must complete an application and meet income eligibility guidelines.

You can use the below web site to print the required application and for more information

Phone: 1-800-727-5400

Web: www.merkhelps.com





Subsidized Housing

Eligibility Requirements:

As required by the landlord

Contact: Vicky Goff

Phone: 1-540-483-1339

Open: Monday through Friday

Hours: 9:00am - 2:00pm



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MULTICULTURAL CLINICAL CENTER

Type of Service Provided:

Cross-cultural mental health and substance abuse services for the diverse ethic metropolitan community, psychological, forensic and neuropsychological assessment(children, adolescent, and adults), adolescent program, neuro-development assessment (infants and preschoolers), child abuse and neglect (service for victims and offenders), children's program, intensive therapeutic home-based counseling for high risk children and adolescents, couples parenting and family issues, substance abuse (adolescent to adult), domestic violence life-adjusted issues, domestic violence, psychiatric evaluation and medication treatment

Eligibility Requirements:

Multicultural clients only

Location: Springfield, VA

Contact: Any Staff

Phone: 1-703-354-0000



NATIONAL CENTER FOR HOMELESS EDUCATION

Type of Service Provided:

Support for students whose families have lost their homes to foreclosure

Eligibility Requirements:

If your family owned its home and lost it to foreclosure, or if your family was renting a home and the landlord lost it to foreclosure, and you are now living in a temporary situation, your preschool-aged and school-aged children may qualify for certain rights and protections under the McKinney-Vento Act

Call for more information

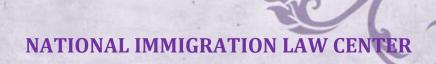
Program: Supporting the Education of Children & Youth Experiencing Homeless

Contact: Any Staff

Phone: 1-800-308-2145

Web: www.serve.org/nche





Immigrant Services

Eligibility Requirements:

Low income immigrants

Contact: Any Staff

Phone: 202-216-0261

Open: Monday through Friday

Hours: 9:00am – 5:00pm Web: www.nilc.org





- Dial In News Service
- ❖ Book on tape/CD lending library
- Adaptive Technology Center
- Radio Reading Service
- Audio Description Service
- Large print calendars

Eligibility Requirements:

For people who are blind or have diagnosed vision impairment such as macular degeneration and glaucoma.

Phone: 540-581-0620 ext. 1122 E-mail: info@goodwillvalleys.com Web: www.newvisionroa.org



PARTNERSHIP FOR PRESCRIPTION ASSISTANCE

Type of Service Provided:

Free and discounted medication from pharmaceutical companies

Eligibility Requirements:

Low income, uninsured, and a US citizen. You can apply by calling the toll free number listed or by going to their web site

Contact: Nicole Pugar

Phone: 1-888-477-2669 (to apply)

Web: www.pparx.org (can apply on-line)





Mental health support services provides training and support to enable individuals ages 18+ with significant psychiatric functional limitations to achieve and maintain community stability and independence in the most appropriate, least restrictive environment

Eligibility Requirements:

Individuals must be aged 18 years or older

Individuals must demonstrate a clinical need for the service arising from a condition due to mental, behavioral, or emotional illness that results in significant functional impairments in major life activities and affects their ability to remain stabilized in the community.

Population served can also include developmental disabilities and or/ Substance Abuse as a secondary diagnosis.

For more requirements contact staff

Contact: Any Staff

Location: 235 Claiborne Ave

Rocky Mount, VA 24151

Phone: 1-540-238-2080 Fax: 1-540-238-2081

Open: Monday through Friday

Hours: 8:30am- 5:00pm

Email: phoenix4ullc@yahoo.com



- Clinical Services
- Youth and Prevention Services
- Community Support Services
- 24hour Crisis Service

Eligibility Requirements:

Eligibility is determined by criteria for each program

Contact: Receptionist

Location: 30 Technology Drive

Rocky Mount, VA 24151

Phone: 1-540-483-0582 24 Hour: 1-540-489-5490 Fax: 1-540-483-0583

Open: Monday through Friday

Hours: 8:00am-5:00pm

Web: www.piedmontcsb.org





Spanish speaking available

Eligibility Requirements:

Call for appointment

Phone: 1-703-799-8830

Web: info@progreso-hispano.org





Emergency shelter for males only

Eligibility Requirements:

Men can stay up to 14 days, and then must be out of the shelter for 30 days before they can return for services.

No sex offenders

Complete referral form

Call for more information

Contact: Any Staff

Phone: 1-540-342-7398 Location: 821 Salem Avenue

Roanoke, VA 24016

Hours: Monday - Friday 12:00pm-8:00pm

(No intakes after 3:00PM)





Emergency shelter

Eligibility Requirements:

Call for more information

Contact: Any Staff

Phone: 1-540-343-7227



ROANOKE AREA MINISTRIES (RAM HOUSE)

Type of Service Provided:

- ❖ A day shelter for homeless individuals and families offering hot lunches, job club, laundry facilities, and mail services
- Offers a variety of services including emergency financial assistance

Eligibility Requirements:

Call for more information

Location: 824 Campbell Avenue S.W.

Roanoke, VA

Contact: Any Staff

Open: 7 days/week

8:00am-4:00pm

Phone: 1-540-345-8850

*Homeless individuals and families

For Emergency Financial Assistance:

Eligibility Requirements:

Must live in Roanoke City or have a written referral from their local social service agency. Must use local agencies first.

Must Have: Picture ID, proof of income (if unemployed the last pay stub received), unemployment application letter, proof of expenses (termination/eviction notice), copy of lease/rental agreement, and 5 day "Pay or Quit" notice for rent

Contact: Any Staff

Phone: 1-540-981-1732 Fax: 540-344-0308

Open: Monday through Friday

Hours: 9:00am-11:30am & 1:30pm-3:00pm

(No appointment Necessary. First come, first served)

ROANOKE CITY HOMELESS ASSISTANCE TEAM (HAT)

Type of Service Provided:

- ❖ HAT staff conducts street outreach to provide services and case management to homeless individuals and families who need help locating permanent housing
- Staff works to ensure that emergency and transitional shelter and support services are available for homeless persons who reside in shelters or other places not designed for sleeping
- Support services that are provided include transportation, employment expenses, prescription assistance, food, and rental deposits and housing counseling

Eligibility Requirements:

Call for more information

Contact: Any Staff

Phone: 1-540-853-1715



ROANOKE VALLEY SPEECH AND HEARING CENTER, INC.

Type of Service Provided:

- Speech and hearing evaluation
- Speech therapy
- Hearing aids
- Auditory processing disorder testing
- Cochlear implant mapping

Eligibility Requirements:

Sliding scale for financial assistance, services for adults and children with communication disorders.

Most Private insurance would be filed on behalf of the patient. Patients are responsible for any charges not paid by their insurance. Individuals should contact us and their insurance carrier prior to receiving services. Accepts Medicaid, VA Premier, Medicare, Aetna, Anthem, United Health Care, Tricare, Cigna, Optima, In Total Health.

Contact: Agnes H. Henderson, Executive Director

Location: 2030 Colonial Avenue

Roanoke, VA 24015

Phone: 1-540-343-0165

Fax: 1-540-345-4664

Web: www.rvshc.org

Open: Monday –Thursday 8:00am-5:30pm Fridays 8:00am-12pm





- Wireless Phone Service
- Free phone, free activation, no contracts, no credit checks, 68 free minutes a month

Eligibility Requirements:

If you receive benefits from public assistance programs, such as Food Stamps, Medicaid, TANF, Free Lunch, SSI, Low Income Energy Assistance Program, Section 8

Phone: 1-800-723-3565

Web: www.safelinkwireless.com (can apply on-line)



SALVATION ARMY OF FRANKLIN COUNTY

Type of Service Provided:

Emergency Financial Assistance

Eligibility Requirements:

Franklin County Residents

Contact:

Beth Wooten

Mailing

Address:

P.O. Box 161,

Glade Hill, VA 24092

Phone:

1-540-483-1775

Open:

Monday, Wednesday, Friday

Hours:

8:30am-5:00pm

Info: Must leave a detailed message and a call back number on answering

machine





Provides lunch and noon day worship services daily

Eligibility Requirements:

Call for more information

Location: Roanoke, Virginia

Contact: Any Staff

Phone: 1-540-343-1447





Care and the love of knitting have been combined into a prayerful ministry that reaches out to those in need or comfort and solace.

Eligibility Requirements:

Visit the website for more information

Web: www.shawlministry.com





Works together with other refugee service providers to foster and ensure the health and social well-being of Somali refugees resettled in the United States

Eligibility Requirements:

Call for more information

Contact: Any Staff Location: Fairfax, VA

Phone: 1-703-560-0005

Web: www.somalifamily.org





Sexual Abuse Prevention/Education Program

Eligibility Requirements:

Call for more information

Location: 300 South Main Street

Rocky Mount, VA 24151

Contact: Wendy Dungan

Phone: 1-540-484-5566

Fax: 1-540-484-5567

Open: Monday through Friday

Hours: 8:30am-5:00pm

Email: <u>imoran@southernvacac.org</u>

Web: www.southernvacac.org



SOUTHERN VIRGINIA CHILD ADVOCACY SERVICES

Type of Service Provided:

- Court Appointed Special Advocates (CASA)
- * Resource Office for the Child Abuse Review Team (CART)
- Darkness to Light-Sexual Abuse Education Program
- Forensic Interviews
- Clinical Services
- Family Advocacy
- Medical Forensics

Eligibility Requirements:

Contact SVCAC for more information.

Location: 300 South Main Street

Rocky Mount, VA 24151

Contact: Joyce Moran

Phone: 1-540-484-5566 Fax: 1-540-484-5567

Open: Monday through Friday

Hours: 8:30am-5:00pm

Email: info@southernvacac.org
Web: www.southernvacac.org





Free Therapeutic Horseback riding

Eligibility Requirements:

For individuals with disabilities, children who are victims of abuse/violence, at-risk youth, battered women, youth after drug rehab and Veterans with disabilities

Contact Spirit Horse for more information on their services

Location: 8767 Snow Creek Road

Penhook, Virginia 24137

Contact: Shelly Thomas, CEO/Executive Director

Phone: 1-540-765-2469 Fax: 1-276-632-0747

E-mail: SpiritHorseVA@yahoo.com

Web: www.spirithorseva.org





Emergency Financial Assistance for individuals who have cut off notices on electric bills or have eviction notices

Eligibility Requirements:

Must be in need

Contact: Any Staff

Phone: 1-540-343-9341

Open: Tuesday Morning Only

Hours: 9:00am or until funds run out (Lines start forming at 7:00am)

Info: Must be in need



STEPPING STONE MISSION OF FRANKLIN COUNTY

Type of Service Provided:

Hot Meals

Eligibility Requirements:

Anyone in need. On the first visit must fill out a form containing name, address and phone number for record keeping purposes. Then just name thereafter.

Contact: Joanne Patterson, Director

Location: 565 Diamond Avenue

Rocky Mount, VA 24151

Phone: 1-540-483-9018

Open: Monday through Sunday

Hours: 12:00pm – 1:00pm

E-mail: info@steppingstonemission.org Web: www.steppingstonemission.org





STEP, INC. HEAD START/EARLY HEAD START

Type of Service Provided:

- Head Start
- ❖ v Early Head Start

Eligibility Requirements:

Age eligible: Pregnant women; children 6 weeks through 5 years. Income eligible according to federal poverty guidelines.

Head Start contact information for Franklin & Patrick County:

Contact: Day

Daphney Hancock

Location:

200 Dent Street; Rocky Mount, VA 24151

Phone:

1-540-488-7029

Fax:

1-540-483-0640

Open:

Monday through Friday

Hours:

8:30am-4:30pm

E-mail:

daphney.hancock@stepincva.com

Web:

www.stepincva.com

Early Head Start contact information for Franklin & Patrick County:

Contact:

Patricia Ward

Location:

200 Dent Street; Rocky Mount, VA 24151

Phone:

1-540-488-7026

Fax:

1-540-483-0640

Open:

Monday through Friday

Hours:

8:30am-4:30pm

E-mail:

patricia.ward@stepincva.com

Web:

www.stepincva.com



Homeless Solutions Program (HSP)

Eligibility Requirements:

Homeless Solutions Program (HSP) is a Homeless Prevention/Rapid Re-housing Program. Clients must meet all eligibility requirements. Rental only.

Contact information for Franklin County, Patrick, Henry, & Pittsylvania Counties; Cities of Martinsville & Danville:

Contact: Brenda Manning, Housing Director

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3035

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:30am- 4:30pm

E-mail: brenda.manning@stepincva.com





- LIFES Academy (Lessons in Fundamental and Essential Skills)
- Private day school for students with disabilities
- Behavior Management Skills
- Life Skills

Eligibility Requirements:

Individualized education plan (IEP) ages: 5-22

Disability Categories:

- Intellectual Disability (ID)
- Multiple Disabilities
- Emotional (ED)
- Developmental (DD)
- Other Health Impairment (OHI)
- Specific Learning Disability (SLD)
- Speech or Language Impairment (SLI)

Contact: Mike Meredith

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext.3029

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

E-mail: <u>mike.meredith@stepincva.com</u>



- Project Discovery –A post secondary access program currently offered to students in Grades 9-12 who might be first generation college students in Franklin County.
- College preparation, college application assistance, FAFSA assistance, workshops, tutoring.
- College tours.

Contact: Mike Meredith

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3029

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

E-mail: <u>mike.meredith@stepinva.com</u>





Section 8 Housing Choice Voucher Program

Eligibility Requirements:

Section 8 clients are eligible based on the income of the household.

Contact information for Franklin County:

Contact: Sharon Lambert

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3026

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

E-mail: sharon.lambert@stepincva.com

Web: www.stepincva.com

Contact information for Patrick County:

Contact: Paul Doughton or Sharon Lambert

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3056 (Paul) ext. 3026 (Sharon)

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

E-mail: paul.doughton@stepincva.com E-mail: sharon.lambert@stepincva.com



Senior Meals

Eligibility Requirements:

Must be referred by the Southern Area Agency on Aging

Contact information for Franklin County:

Contact: Tammy Franklin

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:30am- 4:30pm

E-mail: <u>tammy.bfranklin@stepincva.com</u>

Web: www.stepincva.com

Contact information for Patrick County:

Contact: Doris Fain

Location: 4559 Wayside Road; Stuart, VA 24171

Phone: 1-276-694-2239 ext. 207

Fax: 1-276-694-6954

Open: Monday through Friday

Hours: 8:30am - 4:30pm

E-mail: doris.fain@stepincva.com



- Volunteer Income Tax Assistance (VITA)
- Financial Education (FE)
- Individual Development Accounts (IDA)
- * Responsible Rides (RR)

Eligibility Requirements:

Volunteer Income Tax Assistance: Income of \$54,000 or less, free preparation of Forms 1040, 1040A, or 1040EZ

Financial Education: Financial literacy program designed to increase awareness about finances, developing and maintaining personal and family budgets, saving money, decreasing debt, and improving credit scores.

Individual Development Account: Income guidelines, apply, have assets below \$10,000, and have earned income. IDA savings program is to be used to purchase a home, start a business, or attend higher education.

Responsible Rides: Helps working families avoid the high interest, high down payments, hidden purchase cost, and the limitations caused by a poor or no credit history. More than an auto loan, RR includes financial education and vehicle maintenance training so participants are able to purchase an auto and able to maintain it.

Contact: Angela Werner

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3018

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

E-mail: angela.werner@stepincva.com



- ❖ Weatherization/Low-Income Home Energy Assistance Program
- Emergency Heating and Cooling

Eligibility Requirements:

Weatherization/Low-income Home Energy Assistance Program: Low-income eligible (combined family income).

Emergency Heating and Cooling: Referral through Department of Social Services.

Contact: Steven Hall

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext 3034

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 7:30am- 3:30pm

E-mail: steve.hall@stepincva.com

Web: www.stepincva.com

Weatherization Contact Information for Franklin and Patrick County:

Contact: Sharon Lambert or Steven Hall

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext 3026

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm

E-mail: sharon.lambert@stepincva.com

E-mail: steve.hall@stepincva.com



West Piedmont Re-Entry Journey (WPRJ)

WPRJ is a program designed to assist formerly incarcerated citizens acclimate and adjust to becoming a productive part of the community in which they live.

Type of Service Provided:

- Assistance with transition from incarceration to community
- Assistance obtaining identification
- Support Groups
- Job services
- Housing
- Life skills training
- Assist in restoration of rights

Eligibility Requirements:

West Piedmont Re-Entry Journey: Be a citizen returning from incarceration and a resident of Franklin County, Henry County, Patrick County or the City of Martinsville.

Contact: Brenda Manning

Location: 200 Dent Street; Rocky Mount, VA 24151

Phone: 1-540-483-5142 ext. 3035

Fax: 1-540-483-2506

Open: Monday through Friday

Hours: 8:00am- 4:00pm (must call first – seen by appointment only)

E-mail: brenda.manning@stepincva.com





- Mental Heath Skill-Building
- Outpatient Counseling
- Payee Services
- Outpatient Crisis Stabilization

Eligibility Requirements:

Mental Health Skill-Building: 1. The individual MUST be diagnosed with an Axis 1 diagnosis. The diagnosis must result in severe and recurrent disability, produce functional limitations of ADL's, require individualized training in order to maintain or achieve independent living in the community. 2. The individual MUST have a history of one or the following: inpatient psychiatric hospitalizations, residential crisis stabilization, ICT, PACT or TDO. 3. Individual MUST have had a prescription for anti-psychotic, mood stabilizing, or anti-depressant medications within the past 12 months prior to assessment. 4. The Individual MUST require individualized training in acquiring basic living skills. (must meet all requirements) <u>Crisis Stabilization:</u> (must meet one of the following) 1. The individual is experiencing marked reduction in psychiatric, adaptive, or behavioral functioning. 2. The individual is experiencing extreme increase in emotional distress. 3. The individual needs continuous intervention to maintain stability. 4. The individual is causing harm to self or others. (must be at risk of at least one of the following) 1. Psychiatric hospitalization, Emergency ICF/HD placement. 2. Disruption of community status (living arrangement, day placement, or school) 3. Causing harm to self or others.

Medicaid Funded

Contact: Victor Rivera

Phone: 1-540-484-7041

Fax: 1-540-484-7042 Location: Main Office:

1120 Bypass Road; Vinton, VA 24179

Rocky Mount Office: 1746 South Main Street Rocky Mount, VA 24151



Protect immigrant women and girls seeking justice in the United States from gender-based violence

Eligibility Requirements:

Call for more information

Call for an appointment

Location: Washington D.C.

Contact: Any Staff

Phone: 1-571-282-6161

Web: http://www.tahirih.org/services





❖ A licensed and bonded Personal Home Health Care and Supplemental Staffing Agency Improving the Quality of Life for the Patient and Caregiver wherever the need arises.

Eligibility Requirements:

Call for more information

Contact: Any Staff

Address: 265 Franklin Street

Rocky Mount, VA 24151

Phone: 1-540-483-3555 Fax: 1-540-483-3556

Web: www.teamnurse.com



THE FRANKLIN CENTER FOR ADVANCED LEARNING AND ENTERPRISE

Type of Service Provided:

- Workforce Training
- Education
- Economic Development
- Employment Services
- Business Support

Eligibility Requirements:

All citizens and businesses are eligible. Scholarship assistance may vary based on income and household size. Must be 18 years of age or older. Some youth can be served if they qualify for ResCare programs

Contact: Kathy E. Hodges

Address: 50 Claiborne Avenue

Rocky Mount, VA 24151

Phone: 1-540-483-0179

Fax: 1-540-483-1297

Open: Monday –Thursday 8:30am-8:30pm Friday 8:30am-5:00pm

E-mail: kathy.hodges@franklincountyva.gov

Web: www.thefranklincenter.org





Medical Provider, Pharmacy, Behavioral Health

Eligibility Requirements:

Has a sliding scale based on household size and income. Has medication assistance program for medication where no insurance is available or for people who have no means to pay for it.

Contact: Martl

Martha Puckett

Phone:

1-540-365-4469

Fax:

1-540-365-4272

Open:

Monday, Wednesday & Thursday 8:00am - 5:00pm

Tuesday 9:00am - 5:00pm

Friday 8:00am - 4:30pm

E-mail:

mpuckett@triarea.org

Web:

Triareahealth.com



TRINITY LUTHERAN MINISTRIES HELPING HANDS

Type of Service Provided:

Assist with financial emergencies related to rent, housing deposit, utilities, food, automobiles gas and medications

Eligibility Requirements:

All applicants are screened by telephone and all applicant information is kept confidential

Threat of eviction- must have notice Treat of loss of essential utility- must have cut-off notice

Contact: Any Staff

Phone: 1-540-366-2490

Open: Sunday through Saturday

Hours: 24 hours

Info: Leave a detailed message





A non-profit organization serving the Roanoke Valley with a mission to provide transitional and emergency shelter to individuals, families, and unaccompanied minors, with an emphasis on case management, intervention and referrals

Eligibility Requirements:

Call for more information

Contact: Any Staff

Phone: 1-540-344-4691

ext. 103 Front Desk

ext. 104 Ally Moore, E.D.





❖ A domestic violence shelter for female victims and their children

Eligibility Requirements:

Call for more information

Contact: Any Staff

Phone: 1-540-345-0400





- Equine Assisted Psychotherapy- mental health therapy for individuals, groups, and families
- Equine Assisted Learning- educational learning and development that focuses on teaching life skills and character development
- Equine Interactive Learning- building and development aimed at organizations focusing on building a stronger successful team
- Therapeutic Riding Lessons

Eligibility Requirements:

Call for more information

Location: P.O. Box 157

Boones Mill, VA 24065

Phone: 1-540-334-2171 Fax: 1-540-334-2173

Email: info@UnbridledChange.org
Web: www.UnbridledChange.org





- Free clinics to low-income, undocumented immigrants who are victims of domestic or sexual violence
- Clients must go to Richmond for services

Eligibility Requirements:

Must complete an intake and send it to Susheela for pre-screening

Must bring a translator if victim cannot speak English

Program: Richmond Domestic & Sexual Violence Immigration Clinic

Contact: Susheela Varky

Location: 919 East Franklin Street, Ste. 610

Richmond, VA 23219

Phone: 1-804-782-9430 Ext. 33

E-mail: info@vplc.org Fax: 1-804-649-0974

Web: www.vplc.org



VIRGINIA ASIAN CHAMBER OF COMMERCE

Type of Service Provided:

- Technical assistance and support service to Asian newcomers (refugees and immigrants) in the areas of education and training
- English as a second language
- Relocation
- Immigrant entrepreneurship development
- Multilingual community
- Health Resources
- Business information and referrals
- Cross-cultural counseling

Eligibility Requirements:

Call for information

Program: Asian American Business Assistance Center (AABAC)

Contact: Any Staff

Location: 14214 Washington Highway, VA

P.O. Box 2640, Glen Allen, VA 23058

Phone: 1-804-798-3975 Email: aabac@aabac.org

*Offices are in Richmond, Chesterfield, Henrico, Hanover, Charlottesville, Virginia Beach, and Front Royal





- Identify and eliminate health related barriers to the successful resettlement of VA refugee population while protecting the health of the U.S. population
- Coordinates and facilitates initial health assessments for all newly arriving immigrants with a refugee or asylum status, which includes the identification of those with tuberculosis (TB)

Eligibility Requirements:

Call for more information

Program: VDH Division of Disease Prevention Virginia Newcomer Health

Contact: Any Staff

Telephone: 1-804-864-7911 Web: vdn.state.va.us



VIRGINIA DEPT. OF REHABILITATIVE SERVICES

Type of Service Provided:

Rehabilitation services

Eligibility Requirements:

Must have a disability which interferes with ability to undertake employment

Goal of the agency is to return persons with disabilities to work

Contact: B

Bonnie Pendleton

Lotion:

233 W Commonwealth Blvd

Martinsville, VA 24112

Phone:

1-276-634-3633

Fax:

1-276-632-3689

Open:

Monday through Friday

Hours:

8:30am- 4:30pm

Web:

www.vadrs.org



VIRGINIA DEPARTMENT OF THE DEAF AND HARD OF HEARING

Type of Service Provided:

- Communication
- Outreach
- Technological services to individuals and their families who are Deaf and Hard of Hearing.

Eligibility Requirements:

Please contact VDDHH for more information

Phone: 1-804-662-9502 (V/TTY)
Toll Free: 1-800-552-7917 (V/TTY)
E-mail: ddhhinfo@ddhh.state.va.us

Web: www.vddhh.org



VIRGINIA DOMESTIC VIOLENCE AND SEXUAL ASSAULT HOTLINE

Type of Service Provided:

Support, information and referrals

HOTLINE: 1-800-838-8238

Open: Monday through Sunday

Hours: 24 hours a day



VIRGINIA HISPANIC CHAMBER OF COMMERCE

Type of Service Provided:

- ❖ A legal aid clinic that is hosted twice a month by the VAHCC that provides services in Spanish to the community
- Immigration issues and immigration right issues
- Tax issues/assistance
- Worker's compensation claims and issues
- ❖ Payroll issues (not being paid at all, being paid with non-valid checks, etc.)
- Loan Program
- Employment: has created a bilingual job placement database in English/Spanish (both to the job placement organization and to the job seeker)
- Information and referral services
- Education (Free seminars in English/Spanish on business, immigration, etc.)

Eligibility Requirements:

Call for more information

Phone: 1-804-378-4099





Support and guidance to Virginia's seniors and caregivers

Eligibility Requirements:

Call for more information

Program: Senior Navigator

Contact: Any Staff

Phone: 1-804-525-7728 Toll-Free: 1-866-393-0957

Web: www.SeniorNavigator.org





Civil remedies for victims of sexual assault

Eligibility Requirements:

Call for an appointment

*Free Consultations

Contact: Colleen Marea Quinn, Esq

Location: 4928 West Broad Street

Richmond, VA 23230

Contact: Any Staff

Phone: 1-804-285-6253 Phone: 1-866-966-6579

Email: quinn@lockequinn.com
Web: www.lockequinn.com





Disability

Social Security Administration

Contact:

Any Staff

Phone:

1-800-772-1213

Open:

7 days a week

Hours:

24 Hours a day

Web:

www.socialsecurity.gov

Drivers License

Virginia Department of Motor Vehicles

Contact:

Customer Service Rep.

Phone:

1-566-368-5463 or 1-800-435-5137

Open:

Monday through Saturday

Hours:

Mon-Fri 9:00am - 5:00pm Sat - 8:00am - 12:00pm

Web:

www.dmv.state.va.us

*Eligibility Requirements: Must be 16 yrs. 3mths or older, have two proofs of identity, one proof of legal presence, one proof of VA residency, pass examination and vision test. Individuals 19 years of age and younger must have successfully completed a state approved driver's education program.

Fees: Vary

Legal Picture ID

VA Department of Motor Vehicles

Contact:

Customer Service Dept

Phone:

1-866-368-5463 or 1-800-435-5137

Open:

Monday through Saturday

Hours:

Mon-Fri 9:00am – 5:00pm

Sat - 8:00am - 12:00pm

*Eligibility Requirements: Individuals who are residents of Virginia, has no age restrictions and is available for an adult or child who does not hold a learner's permit or driver's license

^{*}Eligibility Requirements: As determined by the Social Security Administration

Immunization Records

Carilion Medical Associates

Contact: Any Staff

Phone: 1-540-484-4800

Open: Monday through Friday

Hours: 8:00am - 12:30pm - 1:30pm - 4:45pm

*Eligibility Requirements: Individuals must sign a record of release and fax it to the medical records department.

Immunization Records

Children's Clinic

Contact: Any Staff

Phone: 1-540-483-2849

Open: Monday through Friday

Hours: 9:00am - 12:00pm 1:00pm - 4:00pm

*Eligibility Requirements: Parents/Guardians whose child is a patient or received immunizations there

Immunization Records

Franklin County Health Department

Contact: Any Staff

Phone: 1-540-484-0292

Open: Monday through Friday

Hours: 8:15am – 5:00pm Web: www.vdh.state.va.us

*Eligibility Requirements: Persons seeking records for themselves or their children

Fee: \$.50 per copy

Social Security Card

Social Security Administration

Contact: Any Staff

Phone: 1-800-772-1213

Open: Monday through Friday

Hours: 9:00am- 4:00pm

Web: www.socialsecurity.gov/online

Eligibility Requirements: US Citizens and must have Photo ID

Virginia Birth Certificate

VA Department of Vital Records & VA Department Division of Health Statistic

Contact: Any Staff

Location: 2001 Maywill Street, Richmond, VA 23230 Mailing: P.O. Box 1000, Richmond, VA 23218-1000

Phone: 1-804-662-6200

Open: Monday through Friday

Hours: 8:00am – 4:45pm Web: www.vdh.state.va.us

*Eligibility Requirements: Vital records are available to immediate family members only with a valid ID. Fee: \$12.00 per copy



211- www.211virginia.org *Website to Virginia's information and referral system

American Cancer Society-www.cancer.org

American Red Cross - www.redcross.org

Annual Credit Report- www.annualcreditreport.com *Individuals can use this website to obtain a copy of their credit reports once every 12 months

Department of Social Services- www.dss.virginia.gov

Franklin County's Website-www.franklincountyva.gov

Family Resource Center Website- www.fcfamilyresourcecenter.com

Language translation- www.freetranslation.com * Free web translation

MERCK prescription assistance- www.merckhelps.com

Piedmont Community Services- www.piedmontcsb.org

Social Security Administration- www.ssa.gov

STEP, Inc. - www.stepincva.com

Virginia Cooperative Extension- www.ext.vt.edu

Virginia Dept. of Deaf and Hard of Hearing- www.vddhh.org

Virginia Health Department Site - www.vahealth.org

Virginia Sexual and Domestic Violence Alliance- www.vsdvalliance.org

Workforce Consortium- www.thefranklincenter.org

DOMESTIC VIOLENCE AND SEXUAL ASSAULT RESOURCES Visit www.ncdsv.org for more resources.

ı	HOTLINES, COALITIONS AND	
ı	Programs	
ľ	American Overseas DV Crisis	866-USWOMEN (international toll-free) crisis@866uswomen.org
ŀ	Center	Chat live with advocates, 9:00 am – 4:00 pm PT (M-F)
н	DoD Safe Helpline	877-995-5247 - https://www.safehelpline.org/
Г	GLBT National Help Center and	7-888-843-4564 – http://www.glnh.org/index2.html
ij	Hotline	
	Local Programs (shelters and rape crisis centers)	http://www.womenslaw.org/gethelp_type.php?type_name=State and Local Programs
ł	National Center for Victims of	http://www.ncvc.org/ncvc/Main.aspx - 1-800-FYI-CALL and
l.	Crime	TTY 1-800-211-7996 8:30 am-8:30 pm ET (M-F) gethelp@ncvc.org
H	National Domestic Violence Hotline	800-799-SAFE and 800/787-3224 TTY) - www.ndvh.org
1	National Human Trafficking	1-888-3737-88 - http://www.polarisproject.org/what-we-do/national-hum
١.	Hotline	trafficking-hotline
Н	National Teen Dating Abuse	http://loveisrespect.org/ - 866/331-9474 and 866/331-8453 (TTY)
ı	Helpline	000/656 77077
į,	National Sexual Assault Hotline	www.rainn.org - 800/656-HOPE
ŀ	State & Territorial DV Coalitions	http://www.nnedv.org/resources/coalitions.html
١.	State & Territorial SV Coalitions Shelter Tours	http://www.nsvrc.org/organizations/state-and-territory-coalitions
8		http://www.aafahasiraa.aag/inday/aat.hala.g/daaliaa.wish.damastia
	Safe Horizon, NYC, NY	http://www.safehorizon.org/index/get-help-8/dealing-with-domestic-violence-35/tour-a-domestic-violence-shelter-3.html
	0 0 701 4 1 1777	
ļ.	SafePlace, Austin, TX	http://www.safeplace.org/page.aspx?pid=382
	DOMESTIC VIOLENCE	
	DOMESTIC VIOLENCE Asian & Pacific Islander Institute on	http://www.safepiace.org/page.aspxrpid=382 http://www.apiahf.org/apidvinstitute/default.htm - 415/954-9988 x 315
	DOMESTIC VIOLENCE Asian & Pacific Islander Institute on Domestic Violence	http://www.apiahf.org/apidvinstitute/default.htm - 415/954-9988 x 315
	DOMESTIC VIOLENCE Asian & Pacific Islander Institute on Domestic Violence Battered Women's Justice Project	http://www.apiahf.org/apidvinstitute/default.htm - 415/954-9988 x 315 http://www.bwjp.org/menu.htm - 800/903-0111 x 1
	DOMESTIC VIOLENCE Asian & Pacific Islander Institute on Domestic Violence	http://www.apiahf.org/apidvinstitute/default.htm - 415/954-9988 x 315 http://www.bwjp.org/menu.htm - 800/903-0111 x 1 http://www.ncvc.org/ncvc/main.aspx?dbID=DB DatingViolenceRes
	DOMESTIC VIOLENCE Asian & Pacific Islander Institute on Domestic Violence Battered Women's Justice Project Dating Violence Resource Center	http://www.apiahf.org/apidvinstitute/default.htm - 415/954-9988 x 315 http://www.bwjp.org/menu.htm - 800/903-0111 x 1 http://www.ncvc.org/ncvc/main.aspx?dbID=DB_DatingViolenceResourceCenter101
	DOMESTIC VIOLENCE Asian & Pacific Islander Institute on Domestic Violence Battered Women's Justice Project Dating Violence Resource Center FaithTrust Institute	http://www.apiahf.org/apidvinstitute/default.htm - 415/954-9988 x 315 http://www.bwjp.org/menu.htm - 800/903-0111 x 1 http://www.ncvc.org/ncvc/main.aspx?dbID=DB_DatingViolenceResourceCenter101 www.faithtrustinstitute.org/ - 877/860-2255
	DOMESTIC VIOLENCE Asian & Pacific Islander Institute on Domestic Violence Battered Women's Justice Project Dating Violence Resource Center FaithTrust Institute Futures Without Violence	http://www.apiahf.org/apidvinstitute/default.htm - 415/954-9988 x 315 http://www.bwjp.org/menu.htm - 800/903-0111 x 1 http://www.ncvc.org/ncvc/main.aspx?dbID=DB_DatingViolenceResourceCenter101 www.faithtrustinstitute.org/ - 877/860-2255 www.futureswithoutviolence.org - 415/678-5500 and 800-595-4889 (TTY)
	DOMESTIC VIOLENCE Asian & Pacific Islander Institute on Domestic Violence Battered Women's Justice Project Dating Violence Resource Center FaithTrust Institute Futures Without Violence Institute on Domestic Violence in	http://www.apiahf.org/apidvinstitute/default.htm - 415/954-9988 x 315 http://www.bwjp.org/menu.htm - 800/903-0111 x 1 http://www.ncvc.org/ncvc/main.aspx?dbID=DB_DatingViolenceResourceCenter101 www.faithtrustinstitute.org/ - 877/860-2255
	DOMESTIC VIOLENCE Asian & Pacific Islander Institute on Domestic Violence Battered Women's Justice Project Dating Violence Resource Center FaithTrust Institute Futures Without Violence Institute on Domestic Violence in the African American Community	http://www.apiahf.org/apidvinstitute/default.htm - 415/954-9988 x 315 http://www.bwjp.org/menu.htm - 800/903-0111 x 1 http://www.ncvc.org/ncvc/main.aspx?dbID=DB_DatingViolenceRes ourceCenter101 www.faithtrustinstitute.org/ - 877/860-2255 www.futureswithoutviolence.org - 415/678-5500 and 800-595-4889 (TTY) http://www.dvinstitute.org/ - 877/NIDVAAC (643-8222)
	DOMESTIC VIOLENCE Asian & Pacific Islander Institute on Domestic Violence Battered Women's Justice Project Dating Violence Resource Center FaithTrust Institute Futures Without Violence Institute on Domestic Violence in the African American Community National Center on Domestic and	http://www.apiahf.org/apidvinstitute/default.htm - 415/954-9988 x 315 http://www.bwjp.org/menu.htm - 800/903-0111 x 1 http://www.ncvc.org/ncvc/main.aspx?dbID=DB_DatingViolenceResourceCenter101 www.faithtrustinstitute.org/ - 877/860-2255 www.futureswithoutviolence.org - 415/678-5500 and 800-595-4889 (TTY)
	DOMESTIC VIOLENCE Asian & Pacific Islander Institute on Domestic Violence Battered Women's Justice Project Dating Violence Resource Center FaithTrust Institute Futures Without Violence Institute on Domestic Violence in the African American Community National Center on Domestic and Sexual Violence	http://www.apiahf.org/apidvinstitute/default.htm - 415/954-9988 x 315 http://www.bwjp.org/menu.htm - 800/903-0111 x 1 http://www.ncvc.org/ncvc/main.aspx?dbID=DB_DatingViolenceRes ourceCenter101 www.faithtrustinstitute.org/ - 877/860-2255 www.futureswithoutviolence.org - 415/678-5500 and 800-595-4889 (TTY) http://www.dvinstitute.org/ - 877/NIDVAAC (643-8222) www.ncdsv.org - 512/407-9020
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١.	SEXUAL ASSAULT	
1	Center for Sex Offender Mngmnt	www.csom.org - 301/589-9383
	Darkness to Light (child sexual abuse)	http://www.darkness2light.org/default.asp
н	Just Detention (Stop Prisoner Rape)	http://www.justdetention.org/ - 213/384-1400
Ι.	Men Can Stop Rape	www.mencanstoprape.org/ - 202/265-6530
1	Nat'l Alliance to End Sex Violence	http://www.naesv.org/
	National Center on Domestic and Sexual Violence	www.ncdsv.org - 512/407-9020
н	National SV Resource Center	www.nsvrc.org - 877/739-3895
Ι.	President's DNA Initiative	http://www.dna.gov/
ш	Project GHB	www.projectghb.org/
	Rape Abuse & Incest National Network (RAINN)	www.rainn.org - 800/656-4673 x 3
ACCOUNT OF THE	Rape and Sexual Assault: Reporting to Police and Medical Attention, 1992-2000	www.ojp.usdoj.gov/bjs/abstract/rsarp00.htm
į.	SANE/SART	www.sane-sart.com/
ш	Sex Offenses and Offenders: An	www.vaw.umn.edu/documents/sexoff/sexoff.html
	Analysis of Data on Rape and Sexual Assault, 1997	
ŝ	Sexual Violence Prevention:	http://www.phppo.cdc.gov/PHTN/svprev/
9	Building Leadership and	
ì	Commitment to Underserved	
8.	Communities (aired 4/3/03)	
١.	LAW ENFORCEMENT	
	Bureau of Alcohol, Tobacco, Firearms & Explosives, DOJ	www.atf.gov/
	Danger Assessment – Dr. Jacquelyn C. Campbell	http://www.dangerassessment.org/WebApplication1/
	FBI	www.fbi.gov/ - 202/324-3000
	Federal Law Enforcement Training Center	www.fletc.gov/ - 800/74FLETC
	Internat'l Assn of Chiefs of Police	www.theiacp.org/ - 800/THE IACP
	Law Enforcement Officers Killed & Assaulted, FBI	http://www.fbi.gov/ucr/ucr.htm#leoka
6	National Association of Domestic and Child Abuse Investigators	http://www.nadcai.org/
)	National Center for Rural Law Enforcement	<u>www.ncrle.net/</u> - 501/570-8000
,	National Center for Women & Policing	http://www.womenandpolicing.org/
	National Center on Protection Orders and Full Faith and Credit	http://www.fullfaithandcredit.org/ - 800/903-0111 ext. 2
	National Law Enforcement Leadership Initiative	http://www.theiacp.org/research/VAWLawEnforceInit.html
Ý	National Sheriffs' Association	www.sheriffs.org/ - 800/ 424-7827
1	Law Enforcement: Interpretation	http://www.co.summit.oh.us/sheriff/LEP.pdf
1	and Translation Services	The state of the s
	Sex Assault Training & Invest – Sgt. Joanne Archambault, retired	http://www.mysati.com/
1	Wynn Consult – Lt. Mark Wynn, ret.	http://www.markwynn.com/
1	Jan	



LEGAL	
ABA Commission on DV	www.abanet.org/domviol/home.html
AEquitas - The Prosecutors'	http://www.aequitasresource.org/
Resource on VAW	202/558-0040
Ayuda (immigration issues)	http://www.ayudainc.org/ - 202/387-2870
Center for Family Violence and the	http://www.ncsconline.org/famviol/index.html
Courts, NCSC	
Legal Momentum	www.legalmomentum.org/ - 212/925-6635
Legal Resource Center on VAW	http://www.lrcvaw.org/ - 301/270-1550 800-556-4053 survivor hotline
National Center for the Prosecution	http://www.ndaa-apri.org/apri/programs/vawa/vaw_home.html
of Violence Against Women	703/549-9222
National Clearinghouse for the	http://www.ncdbw.org/ - 215/351-0010 or 800/903-0111 x.3
Defense of Battered Women	
National District Attorneys Assn	http://www.ndaa.org/index.html - 703/549-9222
National Council of Juvenile &	<u>www.ncjfcj.org/</u> - 775/784-6012
Family Court Judges	
National Crime Victim Law	http://www.lclark.edu/org/ncvli/
Institute	
Women's Law Initiative (state DV	www.womenslaw.org
laws)	
MILITARY	
Defense Task Force on Domestic	http://www.ncdsv.org/ncd_militaryresponse.html
Violence Reports, 2001-2003	
DOD FY 09 Report on Sexual	http://www.sapr.mil/index.php/annual-reports
Assault in the Military	
DOD Sexual Assault Prevention and	http://www.sapr.mil/
Response Office	* · · · · / · · · · · · · · · · · · · ·
Military Advocacy Resource	http://www.bwjp.org/military.aspx
Network, BWJP	1//
Military HOMEFRONT	http://www.militaryhomefront.dod.mil/
Military Personnel: The DOD and Coast Guard Academies Have Take	http://www.ncdsv.org/images/GAO DODandCGAcadtoAddressS
	exHarassNeedMoreOveright 1-08.pdf
Steps to Address Incidents of Sexual Harassment and Assault, 1/2008	
Military Personnel: Progress Made	http://www.gao.gov/new.items/d06540.pdf
in Implementing Recommendations	http://www.gao.gov/new.nems/doos-to.pdn
to Reduce DV 5/2006	
National Center on Domestic and	http://www.ncdsv.org/ncd_militaryresponse.html = 512/407-9020
Sexual Violence	intp// www.medsviolg/ ned immunytesponsemenn 512/ 10/ 3020
Report of the Defense Task Force	http://www.dtic.mil/dtfsams/reports.html
on Sexual Assault in the Military	
Services, 12/2009	
DOD Spouse Abuse Data	http://www.ncdsv.org/ncd_military_statresearch.html (scroll down)
Task Force Report on the Care of	http://www.dod.gov/news/May2004/d20040513SATFReport.pdf
Victims of Sexual Assault, 4/2004	
Women's Law Initiative - Military	www.womenslaw.org/military.htm
GOVERNMENT	
Bureau of Justice Statistics, DOJ	www.ojp.usdoj.gov/bjs/pubalp2.htm
Div. of Violence Prevention, Centers	http://www.cdc.gov/ViolencePrevention/ - 770/488-4362
for Disease Control and Prevention	1,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
FV Prevention & Services, Adm. for	http://www.acf.hhs.gov/programs/fysb/content/programs/fv.htm
Children & Families, HHS	

Nat'l CJ Reference Service, DOJ www.ncjrs.org/ - 800/851-3420 Office for Victims of Crime, DOI www.ojp.usdoj.gov/ovc/ Office on Violence Against Women http://www.ovw.usdoj.gov/- 202/307-6026 MISCELLANEOUS A Call to Men www.acalltomen.org American Medical Association www.ama-assn.org/ama/pub/category/3242.html CAVNET www.cavnet2.org http://www.ojp.usdoj.gov/nij/pubs-sum/vaw-compendium.htm Compendium of Research on Violence Against Women 1993-Present Corp Alliance to End PV http://www.caepv.org/ **Domestic Abuse Intervention** http://www.theduluthmodel.org/ - "home of the Duluth Model" **Programs** Domestic Violence and Mental http://www.hektoen.org/programs_dvmhpi.html Health Policy Initiative Domestic Violence and Sexual http://www.jrsa.org/dvsa-drc/index.html Assault Data Resource Center DV Counts: A 24-Hour Census of http://nnedv.org/resources/census.html DV Shelters and Services EMERGE http://www.emergedv.com/ - 617/547-9879 End Violence Against Women Intnl http://www.evawintl.org/ Extent, Nature, & Consequences of Intimate Partner Violence: Findings www.ncjrs.org/pdffiles1/nij/181867.pdf from the Nat'l VAW Survey, 7/2000 Family Justice Center Alliance http://www.familyjusticecenter.com/ www.ojp.usdoj.gov/bjs/homicide/intimates.htm Homicide Trends in the U.S. Jewish Women International http://www.jwi.org/ Men Stopping Violence www.menstoppingviolence.org/ - 404/270-9894 MensWork: Eliminating VAW, Inc. www.mensworkinc.com Minnesota Center Against Violence www.mincava.umn.edu/ & Abuse (resources) MVP Strategies - Jackson Katz http://www.jacksonkatz.com/ National Center on Domestic http://www.nationalcenterdvtraumamh.org/home.php -Violence, Trauma & Mental Health 312/726-7020, ext._11 http://www.ncdsv.org/ncd_linksstatistics.html#NISVS Nat'l Intimate Partner and Sexual Violence Survey (NISVS), CDC National Organization for Men http://www.nomas.org/ Against Sexism (NOMAS) Prevention Connection http://www.preventconnect.org/19.0.html Uniform Crime Reports, FBI http://www.fbi.gov/ucr/ucr.htm VAWnet: The National Online http://wwwVAWnet.org - 800/537-2238 Resource Center on VAW VAW Online Resources (VAWOR) www.vaw.umn.edu/ http://www.vera.org/ Vera Institute of Justice Witness Justice http://www.witnessjustice.org/ Workplaces Respond to Domestic http://www.workplacesrespond.org/ Violence: A National Resource Cntr Compiled and distributed by:



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on Domestic and Sexual Violence

training · consulting · advocacy

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This Directory was created by
The Franklin County Family Resource Center
In hopes that all Franklin County agencies would have
access to valuable information to better serve and refer the
Citizens of Franklin County in need of assistance.

The Family Resource Center would like to thank all of the agencies listed in this book for taking the time to provide us with all of the very valuable information listed within.

THANK YOU

Please feel free to print copies of this Directory for your place of business and/or personal use

